APPLICATION

FOR

RENEWAL OF

MUNICIPAL CONSENT

CITY OF JERSEY CITY

Comcast.

PUBLIC COPY

LEE A. SOLOMON President

JEANNE M. Fox Commissioner

JOSEPH L. FIORDALISO Commissioner

NICHOLAS ASSELTA Commissioner



LAWANDA GILBERT
ACTING Director

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State of New Jersey Board of Public Utilities

BOARD OF PUBLIC UTILITIES TWO GATEWAY CENTER, SUITE 801 NEWARK, NJ 07102 WWW.NJ.GOV/BPU

PUBLIC COPY

APPLICATION FOR A CABLE TELEVISION FRANCHISE

* *	nty of Hudson	ersey City		
Note: Read all instructions carefully.				
Chec	ck as appropriate:			
	Application for ini Application for rer	itial Municipal Consent. Itial Certificate of Approval. Inewal of Municipal Consent. Inewal of Certificate of Approval.		
-		I. Organization and Management (to be completed by all applicants)		
1.	Name of applicant: Con	mcast of Jersey City, LLC		
2.	Address & Telephone:	2121 Kennedy Blvd., Jersey City, NJ 07305 1 (800) COMCAST (201) 432-1234		
3.	System Name: Cor	mcast of Jersey City, LLC		
4.	Office Address:	2121 Kennedy Blvd., Jersey City, NJ 07305		
5.	Existing/Proposed Tower	Address:		
6.	Existing/Proposed Head E	and Address:		

7.	Type	e of business activity:	
		(a) X Corporation Delaware (date of incorporation and state)	***************************************
		(Attach a copy of the incorporation, new ap	pplicants only)
		(b)Partnership (date of partnership agreement)	
		(Attach a copy of the agreement, new appli	cants only)
		(c)Proprietorship	
		(d)Other (describe)	
	-		
Note:	or otl	the purposes of this application a principal is any individual, business organicher entity in ownership control of 3% or more of the voting stock or any equal interest of a partnership or joint venture of an applicant.	zation iivalent
8.	owne	Complete for all principals and beneficial holders of 3% or more stock or the ership interest in applicant. Principals include individuals, corporations, nerships, joint ventures and unincorporated associations:	r
	(1)	Name:Tel.:	
		Address:	
		(street) (municipality) (state) (zip construction Nature of interest:partnerstockholderofficeother(detection)	ode) escribe)
		Profession, occupation or type of business:	·
		Name and address of employer:	
		(street) (municipality) (state)	(zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(2)	Name: Tel.:							
	Address:							
		(street)		(municipality)	(state)	(zip code	
	Nature of in	iterest:	partner_	_stockholder	_office_	other_	(describe)	
	Profession, or type of b	~						
	Name and a	ddress of en	nployer:					
				et) (muni	cipality)		state) (zip code)	
(3)	the type and v Name:				Tel.:_			
	ranic.						***************************************	
	Address:						ANI OTHER DESIGNATION OF THE PERSON OF THE P	
		(street)		(municipality)	<u> </u>	(state)		
		` ,	partner	(municipality) _stockholder_		, ,	(zip code	
	Address:	terest: _	partner	, , ,		, ,	(zip code)	
	Address: Nature of in	terest: occupation usiness:		_stockholder		other_	(zip code)	

(4)	Name:	Tel.:
	Address:	
	(stre	et) (municipality) (state) (zip code
	Nature of interest:	partnerstockholderofficeother(describe)
	Profession, occupat or type of business:	on
	Name and address of	f employer:
		(street) (municipality) (state) (zip code
options, and (5)	the type and voting rip Name:	hts of each class. Tel.:
(5)	Name:	Tel.:
	Address:(stre	t) (municipality) (state) (zip code
	(312	(Zip code
	Nature of interest:	partnerstockholderofficeother(describe)
	Profession, occupat or type of business:	on
	Name and address of	f employer:
		(street) (municipality) (state) (zip code
	hare of each class of state type and voting rig	ock <u>and</u> ownership interest, including stop and/or partnership hts of each class.
(6)	Name:	Tel.:
	Address:	
	Nature of interest:	partnerstockholderofficeother(describe)
	Profession, occupation or type of business:	on
	Name and address of	

Number of share of each class of stock and ownership interest, including stop and/or partnership

(7)	Name:	**************************************			Tel.:	
	Address:	***************************************		Will hard make a second and a second a second and a second a second and a second a second and a second and a second and a	· · · · · · · · · · · · · · · · · · ·	
	Nature of	interest:	partner	_stockholder	office	other(describe)
	Professior or type of	n, occupation business:				
	Name and	l address of	employer:			-
(b) Complete	for all orga	nizations (n	ot individuals)	listed in Iten	n 8(a):	
Name Addr	-				Tel.:_	
Namo Addr	ess:	reet)	-	cipality)	Tel.:	(zip code)
Addr	ess: (st	reet)	-	sipality)	•	

(9)	Syster	n Personnel (if	not app	plicable so indicate):			
	(a)	System Manager:		Shushan Aleaqui Tel No (908) 8			351-6639
		Present Positi	on:	Vice President Operations	Yrs. Exp.	22_	
	(b)	Chief Engine	er:	John Bean	,	Tel No.: <u>(9</u> 0	08) 851-8914
		Present Positi	on:	Dir. of Engineering		Yrs. Exp	27
	(c)	Accountant:		Steve Croney	Tel	No.: <u>(610)</u>	650-3000
		Address:	200 C Oaks,	<u>Cresson Blvd., P.O. Box 989</u> PA 19456-0989			_
	(d)	Attorney:	Thom	as Nathan		Геl No.: <u>(21</u>	5) 665-1700
		Address:	<u>1701</u>	John F. Kennedy Blvd., Philac	lelphia, PA 19	9103	
	(e)	Consultant:	<u>N</u>	. <u>A</u>		_Tel No.:_	MARIN
		Address:					
	(f)	Registered Ag	gent:	United States Corp.		Tel No.(<u>30</u>	2) 674-1221
		Address:					
Note:				ations positions shall be those control of the day-to-day syste			

N Include those individuals who should be contacted by OCTV representatives during the normal course of business.

Other: Sean Pastic, Dir. Technical Operations, 908-851-6683 Charles L. Smith, Director of Government & Regulatory Affairs, 908-258-8143 Sue Ruffino, Local Access Coordinator, 908 851-8917 (g)

(10) Names and addresses, home and business, of all officers of applicant and office held by each:

See Appendix

(11) Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:

See Appendix

(12) Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A 48:5A-45:

Comcast of Jersey City 2121 Kennedy Blvd Jersey City, NJ 07305 (201) 432-1234

(13) Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A 48:5A-25:

Customer Service Comcast P.O. Box 1890 Union, NJ 07083-1809 (201) 432-1234 1 (800) COMCAST NJBPU Office of Cable Television 44 S. Clinton Ave. – 9th fl. P.O. Box 350 Trenton, NJ 08625-0350 (800) 624-0331 (609) 777-3300

Page revised: July 15, 2003

II. Legal and Character Qualifications (All applicants)

1.	cour	the applicant (including parent corporation or any print or administrative agency of any felony, libel, slander ries or unfair methods of competition?Yes _X	r, obscenity, i			
	If "Y	es," attach a statement containing the background of	the charge and	d the final resolution.		
2.	licen	the applicant (including parent corporation or any printses revoked or suspended by legal or administrative and acy? Yes X_No.	ncipal) ever haction by any	ad any public governmental		
	If "Y	es," attach a statement containing the specifics.				
3.	Has the applicant (including parent corporation or any principal) ever been involved in a bankruptcy proceeding?YesXNo.					
	If "Y	es," attach a statement containing the specifics.				
4.	Has the applicant or any party to the application (including parent corporation or any princ ever been convicted by a U.S. Federal Court concerning any violation relating to unlawful restraints and to any agreements in restraint of trade?Yes _X No.					
	If "Y	es," attach a statement containing the specifics.				
5.		any of the above actions relating to the applicant (incleipal) currently pending?Yes _XNo.	uding parent o	corporation or any		
	If "Y	es," attach a statement containing the specifics.				
6.		s the applicant, or any principal, directly or indirectly of three percent interest in any of the following:	own, operate,	control or have more		
			YES	<u>NO</u>		
	a.	A national broadcast television network	X	name and the contraction of the		
	b.	Any broadcast television station (including VHF)	X	- The state of the		
	c.	Any newspaper published or distributed in the State of New Jersey		_X		
	d.	A national broadcast radio network		<u>X</u>		
	e.	Any broadcast radio station (including FM)	***************************************	<u>X</u>		
	f.	Any other media enterprise	X			

For each affirmative response, attach a statement containing specifics including percentage of ownership.

See Appendix

7.	Are there any outstanding unsatisfied judgments or decrees against the applicant or party to	o the
	application (including parent corporation or any principal)? Yes X No.	
	If "Yes," attach a statement containing the specifics.	

III. Cable Experience (new applicants only)

(Not Applicable)

1.	List all cable television systems ever owned by applicant or any principal (or parent corporation or another subsidiary of parent) in which any of the former owned 3% or more of the equity interest.				
Note:	List th	ne following information for each system.			
	(a)	Name of system, principal municipalities, address and telephone number of principal office, date of franchise(s), percentage of franchise area constructed, approximate number of subscribers and percentage of penetration as of the date of this application, and date of disposition, if applicable.			
	(b)	Has the applicant or any principal (or the parent corporation or any other subsidiary of			
		the parent) ever had any equity interest in any cable television system, in the State of New Jersey, as defined by N.J.S.A. 48:5A-1 et seq. Yes No If yes, explain:			

IV. System Design

- 1. Each applicant shall describe in narrative form the existing or contemplated system design concept indicating initial construction proposed and the development and extension of the system within the franchise boundaries over the period of the proposed municipal consent. Information should also be provided concerning:
 - (a) Extent to which two-way capability will be available initially and what provisions will be made for future development.
 - (b) Total signals to be carried and any auxiliary equipment to be provided to subscribers.
 - (c) A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.
 - (d) In the case of a renewal, the extent to which the applicant will <u>rebuild</u> or <u>upgrade</u> the system, or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

System Design Narrative

The current cable television distribution system is 750 MHz in a hybrid fiber-coaxial, fiber-to-optical node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition television (HDTV) services and Comcast Digital Voice.

All video channels are transmitted in digital. The number of channels and bandwidth required will be a function of the services carried. To receive digital channels, customers must have compatible equipment. Standard definition digital channels require a digital converter, cable card or digital adapter to view. Video On Demand requires a digital converter to view.

All optional premium services are secured using digital encryption and require a digital converter or cable card to view. HDTV customers will need an HDTV converter for all HD channels other than off-air broadcasters. To receive off-air HD broadcasts without a converter requires a television set with an integral HD tuner.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write "all-band").

N/A

Call lettersFrequencyand affiliationCity and Statebroadcastcable

3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

Comcast of Jersey, LLC operates a system-wide community access channel on channel 51. The channel is available to individuals, groups and organizations from the community that Comcast serves for the cablecasting of non-commercial access programming. Additionally, the system has capacity for a local access channel – currently channel one. Channel 1 is a shared channel that originates from City Hall and Snyder High School.

4. Each applicant shall title by category and <u>list</u> the following information concerning program origination;

Type	Proposed <u>Inception</u>	Current Cable Channel <u>Designation</u>
Municipal/Education Access	In Service	Channel 1
Public Access	In Service	Channel 51
Leased Access	In Service	Channel 190

5. Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant for its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.

Note: Some production equipment may be made available for use by access channel users. See Guide to Franchise Renewal for further information.

Comcast of Jersey City, LLC maintains four (4) portable production units, including cameras and recording equipment, and four (4) editing suites available to the community for community access programming production. Currently the editing suites, portable equipment and training are available on Friday and Saturday generally from 9-1 pm. On Tuesdays there are an additional 2 hours available for equipment pick up and drop off. Hours are generally from 10-12 noon. Hours are flexible based on mutual agreement.

6. Each applicant shall describe, in narrative form, any other services available to subscribers. Such description shall include, but not be limited to, the applicant's capability to contract with the community for such services as emergency override, interconnection of schools or local government offices, and availability of equipment and technical advice to the community.

Note: Provision of free services and equipment are limited by the F.C.C. and the Office. See <u>Guide to Franchise Renewal</u> for background information.

Emergency override is accomplished via compliance with State and Federal Emergency Alert System (EAS) guidelines. Upon reasonable advance notice, the Company will conduct training on equipment available to potential access users and groups. The Company provides courtesy cable television service to certain school and municipal facilities.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

V. Receiving Site/Head End

Ifaı	renewal, indicate	existing	<u> </u>	proposed.		
1.	Tower:					
	(a)	Is F.A.A. approx	val require	ed? Yes () No ()	
	(b)	Fill in the follow	ving or att	ach as an	appendix a copy of	F.A.A. application:
		(1) Tower h	eight abov	e sea leve	el	ft.
		(2) Tower h	eight abov	e ground		ft.
		(3) Type str	ucture to b	e used	,	
		(4) Lighting	to be prov	vided		
		(5) Latitude	***************************************		Longitude	
2.	Signal survey	v. (optional for rea	newal app	licants)		
	(a)		g signal le	vels and v	computer survey by i	itself. An actual site pictures, with remarks
	(b)	Date:				
	(c)	Test antenna(s)_		<u> </u>	r)	
			(ma	nufacture	r)	(type)
	(d)	Test Equipment:	•	·····		
	(e)	Fill in the follow	ving:			
	<u>Off-Ai</u>	r Channel (Call Letter	s City	Signal reading in Micro-Volts	Remarks

Comeast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

	(f)	Desc	ribe method and results of interference survey:
	(g)		any and all other existing conditions which impact on picture quality (i.e. existenc ectrical interference).
3.	Micr	owave.	
		(a)	Is microwave to be used? (transmitted or received) () Yes () No
		(b)	If yes, complete the following:
			(1) Signal to be received from Path distance
			(2) Retransmitted to Path distance
			(3) If facilities are to be leased give the name and address of lessor.
4.	Head	End.	
		(a)	Signal processors (number) (model) (mfg.)
		(b)	Base band modulators (number) (model) (mfg.)
		(c)	F.M. () () (number of channels) (mfg.)
	(d)	Mixi	ng method (passive or electronic)
	(a)	Pilot	carrier frequency(ies)
	(e)	1 1101	carror requericy(res)

Comcast's responses contain proprietary	commercial information and therefore, said responses are being submitted
by under separate cover in conjunction w	ith a request for confidential treatment of same that has been filed in
accordance with N.J.A.C. 14:1-12 et seq.	

(f)	Block	tilt	Yes () No	()	If Yes		
(g)	Pass b	and filt	ers used Yes () No ()		(db's)	
	(1)	Desig	nate type				
	(2)	Chan	nels used on				

5. Hub Sites.

If a hub site is used to deliver signal, indicate the location of the site and the method by which signal is delivered to it.

Comeast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

VI. System Plant

For a 1	enewal	indicate:	existing,	prop	osed.			
		the following:	nplete, provid	e comp	leted mil	eage figures.)		
			Aeria	<u>ıl</u>		Underground		
	(a)	Trunk		miles	;		_miles	
	(b)	Distribution		miles	i		_miles	
	(c)	Mileage deterr	nined by the	followir	ng metho	d:		
2.		f annual constru systems, rebuil			tal prima	ry service area)).	
1 st yea	r:	aerial underground	super	<u>m</u> trunk	iles of p trunk			% of Primary Service Area
2 nd yea	ır:	aerial underground						
3 rd yea	r:	aerial underground						
4 th yea	r:	aerial underground						
5 th yea	r:	aerial underground						

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

- 3. Attach as an appendix a technical description of proposed system including: equipment to be used; use of standby power supplies; utility bonding methods; and the overall capabilities of the system.
- 4. Attach as an appendix a map of the entire municipality with borders designating the following:

(the scale shall be approximately 1000 feet/½ inch or larger)

- Head end. (a)
- (b) Hubs if any.
- Super trunk and amplifier locations. (c)
- Trunk route and amplifier locations. (d)
- All streets which are to receive service; designating aerial and underground (e) separately.
- Phases of construction. (f)

Note:	The m	he map(s) must show inter-municipal connections.						
5.	Cable.		<u>Diameter</u>	Type				
	(a)	Super trunk		**************************************				
	(b)	Trunk						
	(c)	Distribution						
	(d)	House drops						
	(e)	If cable is not jacketed properties in the atmos		etermine that there were no corrosive				
6.	Equipment.		<u>Manufacturer</u>	<u>Model</u>				
	(a)	Super trunk						
	(b)	Trunk						
	(c)	Bridger						

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

7. Grounding.

Will your system be grounded and bonded in accordance with the applicable provisions of the National Electric Safety Code (NESC) and National Electric Code (NEC)?

() Yes () No

8. Is fiber optic technology in use or proposed? ()Yes ()No. If yes, please explain.

Comeast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

VII. System Design Standards

1.	For	PERSONAL CONTRACTOR CO	channels	downstream and	d channels	upstream.			
2.	Syste	m spacing	5 ·						
		(a)	Super trunk	***************************************		The state of the s			
		(b)	Trunk	-					
,		(c)	Distribution	***************************************		Market in the control of the control			
3.	Maxi	mum caso	ade from hea	d end					
	(a)	Line ex	tenders in cas	scade					
	(b)	Ratio A	.G.C. to M.G	6.C	Slope _				
4.	System signal level at subscriber's terminal. (maximum cascade)								
		(a) At highest frequency video carrier							
		(b)	At channel 2	video carrier					
		(c)	Channel 2 vio video carrier	deo carrier will frequency.	be within	db. of highest			
5.	With	in the pass	band, the the	oretical system	design performance v	will be equal to or better	r than:		
				Super Trunk	Trunk Distribution	Total System			
	(a)	Video c noise ra	arrier to tio	-					
	(b)	Carrier modulat	to cross tion ratio						
	(c)	Carrier hum rat				AND The control of th			
	(d)	Carrier order be	to second eat ratio						
	(e)	Carrier	to third						

Comeast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

		order b	peat ratio	_		
1	(f)	respons	se across any Z TV channel	-		
		ocation	levels will not vary more than indicated as measured at any automatic g with maximum trunk amplifiers in cascade for 40 degree change in temperaturedb.			
	(h)		Channel 2 to maximum usable channel as measured across 75 ohms all chibit a minimum structural loss ofdb.	cable		
	(i)	R.F. Le	eakage			
		(1)	Will your system meet or exceed the F.C.C regulations limiting R.F. er leakage permitted by CAT systems as set forth by <u>F.C.C. Rules and Regulations</u> , 47 <u>CFR</u> 76.1 <u>et seq</u> .? () Yes () No	nergy		
	(j)	(1)	Are converters to be used? () Yes () No			
		(2)	If yes,			
			Type Mfg.			
	(k)	Premium service security method:				
	(1)	(1)	Amplifier power sourcevac.			
		(2)	Is standby power to be used? Yes () No ()			
		(3)	If yes, where?			

Page revised: June 3, 2011 (remove section 6)

VIII. System Channel Allocation

Provide the following for all signals carried: (1)	(Attach additional sheets if necessary)				
System Name:	Date effective:				
See Appendix					
IX. Line Extension Policy					
If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.					

Note: The <u>Cable Television Act</u> requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

Comcast will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the City of Jersey City. If any above referenced regulation is deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast will not be bound by such regulation, nor will the company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast reserves the right to seek administrative or judicial review of the validity of any statute, regulation or ordinance.

Comcast adopts the Office of Cable Television's Line Extension Policy with a density threshold of 35 homes-per-mile.

Page revised October 23, 2006 (to remove Smart Growth provisions)

Office of Cable Television Line Extension Policy

Company	
Municipality	

A cable operator is required to absorb the cost of extensions to the system in the same proportion that the extension is to the remainder of the system.

Actual subscribers served by the extension are required to absorb the remainder of the cost.

If new subscribers are added to the extension the cost is adjusted and those who previously paid receive an appropriate rebate.

- 1. # of homes in extension mileage of extension
- homes per mile (HPM) of extension
- 2. <u>HPM of extension</u>
 Minimum HPM that
 company actually
 constructs in the system*
- ratio of the density of the or "A" extension to the minimum density which the company constructs in the system
- 3. Total cost of building the extension times "A"
- company's share of extension cost
- 4. Total cost of building extension less company's share of extension cost
- total amount to be recovered from subscribers
- 5. Total amount to be recovered from subs
 Total subscribers in extension
- each subscriber's share

In any case, the company shall extend its plant along public rights of way to:

- 1. All residences and businesses within 150 aerial feet of the operator's existing plant at no cost beyond the normal installation rate.
- 2. All residences and businesses within 100 underground feet of the operator's plant at no cost beyond the normal installation rate.

^{*} The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes which the company has historically constructed at its own cost. This is a function of the operator's break even point and its rate of return. Unbuilt systems will use the primary service area as the basis for HPM rather than constructed areas.

The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

- 1. Provide a written estimate within 30 days of such a request.
- 2. Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
- 3. Complete construction within six months of receipt of any deposit monies from potential subscribers.
- 4. Inform each home passed along the extension of the potential costs for subscribers.
 - Subscribers who pay for an extension shall be entitled to rebates in the following manner:
- 1. If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
- 2. The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
- 3. The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
- 4. Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
- 5. After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
- 6. Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

Definitions

Primary Service Area

The Primary Service Area (PSA) can be an entire municipality but in many instances the PSA is a limited area within a community outside of which a line extension policy may apply. The PSA is depicted by a franchise map and narrative, presented and recorded during the franchise proceedings. It normally remains a fixed geographic area throughout the life of the franchise.

Line Extension Survey

Potential subscribers residing outside the PSA who request service are entitled to an estimate of their share of the cost to secure service. When conducting a survey and estimating costs, a cable company should factor-in all potential subscribers who could practicably be included in the extension and give consideration to apparent residential construction in areas contiguous to the proposed extension.

X. Rates

(all applicants; renewal applicants should indicate if information contained herein differs from current rates)

See Appendix

1.	Provide the following information with reference to rates for service:			
	(a)	(1)	Residential Installation	
			 (a) Definition of Standard Installation and nonstandard installation: (b) Rate for Standard Installation: plus tax: (c) Rate for Non-Standard Installation: 	
		(2)	Monthly service – include basic, premium and packages or tiers.	
		(3)	Rental charges for any required ancillary equipment	
		(4)	Other	
	(b)	Hotel,	motel, rooming house	
		(1)	Installation	
		(2)	Monthly Service Charges	
		(3)	Rental charges for any required ancillary equipment	
		(4)	Other	
		(5)	If rates are set by contract, list general terms and conditions which would be applicable to potential customers.	

Section revised: October 23, 2006 (remove section (a); remaining sections renumbered)

(c)	Commercial Enterprise				
	(1)	Installation			
	(2)	Monthly service charges			
	(3)	Rental charges for any ancillary equipment			
	(4)	Other - include restrictions on premium services			
(d)	Apartı	nent, condominium, cooperative, multiple unit dwelling			
	(1)	Installation			
	(2)	Monthly service charges			
	(3)	Rental charges for any required ancillary equipment			
	(4)	Other			
List an	ıd descr	ibe all advertising rates.			
List and describe all leased channel rates.					
List and describe all equipment and personnel charges.					
		above rates and/or terms and conditions of service differ from the Yes () No ()			
If yes, please explain.					

(2)

(3)

(4)

(5)

XI. Financing

(New applicants; renewal applicants must complete only if rebuild and/or upgrade is planned or if areas of the original territory are not yet built).

Upgrade has been completed

1.	Estimate the capital requirements for construction of the proposed system including but not limited to estimates as to the transmission system and distribution and drop cable, office equipment, studio equipment, vehicles, telephone and power pole make ready, converter costs, administrative and technical personnel, wages and bonuses.						
	Pre-operating Period	1	2	Years 3	4	5	
2.	Describe the sources of fund	s to be provide	d.				
	Pre-operating Period	1	2	Years 3	4	5	

working capital needed in excess of that required for construction.

Years

Pre-operating Period 1 2 $\frac{\text{Years}}{3}$ 4 5

Estimate the annual revenues anticipated from system operation and operating expenses and

- 4. The following financial data and supporting schedules will be required for <u>both the individual</u> municipality and for the <u>applicant's overall financial status</u> (including commitments in other municipalities designating each municipality separately for each respective municipality covered in projections);
 - a. Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.
 - b. Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
 - c. Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.
 - d. Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
 - 1. Indicate <u>categories</u> of projected revenues (see "3" above).
 - 2. Indicate <u>categories</u> of projected expenses (see "3" above).
 - e. Submit schedules indicating pertinent subscriber data for periods similar to "c" and "d" above;
 - 1. Homes passed.

3.

- 2. Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
 - (i) Cable television reception service.
 - (ii) Cable communications system (i.e. pay cable)
 - (iii) Seasonal subscribers
 - (iv) Other; second outlet, reconnections, etc., (designate).

- f. Revenue by category (see "4d").
- g. Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see "2" above).
- h. Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- i. Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

XII. Financial Terms and Conditions

1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

Unaudited financial statements for Comcast of Jersey City, LLC for the year ending December 31, 2011 were filed with the OCTV on or about March 31, 2012. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.

2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system.

N/A

Note For each document attached in accordance with XII above, as part of the Appendix entitled Financing, include the following:

For item 1:

- 1. Source of financing.
- 2. Terms of financing (payment, interest rates, etc.).
- 3. Amount of financing.
- 4. How funds are to be utilized.

5. Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).

For item 2:

- 1. Parties to agreement.
- 2. Term of agreement.
- 3. Date of agreement.
- 3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

XIII. Bonding and Insurance

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

In accordance with the provisions of N.J.S.A. 48:5A-23(f), Comcast of Jersey City, LLC will provide insurance coverage in the following types and minimum amounts:

- 1) \$150,000.00 for bodily injury or death to any person (up to \$500,000 for bodily injury or death resulting from any one accident);
- 2) \$100,000.00 for property damage resulting from any one accident; and
- 3) \$50,000.00 for all other types of liability.
- 2. Indicate the amount of performance bond applicant will have as of franchise date.

Pursuant to N.J.S.A. 45:5A-28, Comcast of Jersey City, LLC maintains and will continue to maintain a performance bond in the amount of \$25,000.

Note: Insurance and bonding requirements are established by law. See <u>Guide to Franchise Renewal</u> and <u>N.J.S.A.</u> 48:5A-28 for further information.

XIV. Liability

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

XV. Special Requirements for Proposed Overbuilds

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

- 1. Construction of the System. Describe any anticipated additional construction problems associated with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps to be taken to avoid unreasonable disruption of service. Provide specific data indicating how make-ready estimates were determined.
- 2. Financing. Describe any anticipated additional costs and the basis for revenue projections, including anticipated penetration, associated with an overbuild.
- 3. A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.

XVI. Verification

State of New Jersey)	
County of Union)	ss:
)	
Charles L. Smith (hereinafter refe	erred to as affiant) be	ing duly sworn upon his oath according to law,
deposes and says that he is Area D	Director of Governme	ent & Regulatory Affairs for Comcast of Jersey
City, LLC; that he is authorized or	n the part of the appli	icant to verify and file with the City of Jersey
City this application and appendic	ces attached hereto; t	hat he has carefully examined all of the
statements contained in such appli	cation and the appen	dices attached hereto and made a part hereof;
that he has knowledge of the matte	ers set forth herein ar	nd that all such statements made and matters set
forth herein are true and correct to	the best of his know	ledge, information and beliefs. Affiant further
says that the applicant makes this	application intending	g in good faith to present evidence which the
applicant believes will support the	application as to wh	ich authority to operate is sought herein.
	My	
	Signature of Affia	ant
	Charles L. Smith	
		Government & Regulatory Affairs
	Comcast of Jersey	
		vd., Jersey City, NJ 07305
	Tel: 908 258-814.	2
Subscribed and sworn to,		
before me this		MOLLY B. ADAMS
day of <u>August</u> , <u>20</u>	012	Commission # 2 of New Jersey
ma 30	Qı	My Commission E. Survey August 27, 2016

(Signature, and seal, if any, of Officer authorized to administer oaths.)

Index to Appendices

Mata:	List all material	contained in	attached ammandiasa	
INOLE.	List an material	comamed in	attached appendices.	

Section	<u>Item</u>	Subject
A.		Officers and Directors
B.		Ownership Percentages
C.		Community Access
D.		System Channel Allocation
E.		Rates
F.		Bonding & Insurance
G.		Annual Notice

A. Officers & Directors

NAME Ralph J. Roberts	OFFICER OR DIRECTOR Chairman Emeritus	OFFICE ADDRESS Comcast Corporation One Comcast Center
Brian L. Roberts	Chairman & CEO	Philadelphia, PA 19103 Comcast Corporation One Comcast Center Philadelphia, PA 19103
Kenneth J. Bacon	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Sheldon M. Bonovitz	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Joseph J. Collins	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
J. Michael Cook	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Gerald L. Hassell	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Jeffrey A. Honickman	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Eduardo A. Mestre	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Johnathan A. Rodgers	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Dr. Judith Rodin	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Stephen B. Burke	CEO NBC Universal, EVP Comcast Corp.	NBCU 30 Rockefeller Pl. New York, New York
David L. Cohen	Executive Vice President	Comcast Corporation One Comcast Center Philadelphia, PA 19103

NAME Michael J. Angelakis	OFFICER OR DIRECTOR Chief Financial Officer, Vice-chairman	OFFICE ADDRESS Comcast Corporation One Comcast Center Philadelphia, PA 19103
Arthur R. Block, Esq.	Senior Vice President, General Counsel and Secretary	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Lawrence J. Salva	Senior Vice President & Chief Accounting Officer	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Neil Smit	President & CEO; EVP Comcast Corporation	Comcast Cable Communications One Comcast Center Philadelphia, PA 19103
Kevin M. Casey	President	Comcast Cable Northeast Division 676 Island Pond Rd. Manchester, NH 03109
LeAnn Talbot	Regional Senior Vice President	Comcast Freedom Region 3800 Horizon Rd. – Ste. 300 Trevose, PA 19053

)

B. Ownership Percentages

Entity	% ownership	onsolidated for accounting purposes?	Chang addition f last qua
vned by NBCUniversal			
NBC	100.0%	Yes	
Telemundo	100.0%	Yes	
Bravo Chiller	100.0%	Yes	
CLOO	80.0% 100.0%	Yes	
CNBC	100.0%	Yes Yes	***************************************
CNBC World	100.0%	Yes	
LX	100.0%	Yes	
MSNBC	100.0%	Yes	
Mun2	100.0%	Yes	the throught provide the control of the control of the
Oxygen	100.0%	Yes	- 454
ShopNBC	14.8%	No	
Syfy The Weather Channel	100.0%	Yes	
Universal HD	25.0% 100.0%	No Yes	
Universal Sports	8.0%	No No	Therefore a series ages, or one say
USA	100.0%	Yes	WETTON TOWNS IN A SECURITY OF THE VALUE OF
	- 3070 /0		
A&E Television Networks	15.8%	No	***************************************
A&E	15.8%	No	
A&E HD	15.8%	No	
Bio	15.8%	No	
Crime & Investigation History	15.8%	No	
History en Espanol	15.8% 15.8%	No No	
History International	15.8%	No	THE PERSON NAMED AND ADDRESS OF THE PERSON NAMED AND ADDRESS O
Lifetime	15.8%	No	
Lifetime Movie Network	15.8%	No	
Lifetime Real Women	15.8%	No	
Military History	15.8%	No	
E! Entertainment Television	100.0%	Yes	
FEARnet	31.0%	No	-
G4	100.0%	Yes	THE SECOND PROPERTY AND ADDRESS OF THE PARTY
Golf Channel	100.0%	Yes	
PBS KIDS Sprout	40.0%	No	
Retirement Living Television	7.7%	No	
Saigon Broadcasting Television Network	50.0%	No	
Style Television Korea 24 (1 and 2)	100.0% 14.2%	Yes	
TV One	46.5%	No No	
NBC Sports Network (formerly VERSUS)	100.0%	Yes	in and gain and many layers for the garden by your special particles. An
		W. S. C. F. W. S.	
Cable Sports Southeast	81.3%	Yes	
Comcast Sports Southwest	100.0%	Yes	
Comcast SportsNet Bay Area	67.0%	Yes	~ ~~~~
Comcast SportsNet California	100.0%	Yes	NAME OF THE PARTY AND ADDRESS OF THE PARTY AND
Comcast SportsNet Chicago Comcast SportsNet Houston	30.0%	Yes	
Comcast SportsNet Houston Comcast SportsNet Mid-Atlantic	22.5% 100.0%	No Yes	
Comcast SportsNet New England	80.0%	Yes	The second section of the sect
Comcast SportsNet Northwest	100.0%	Yes	
Comcast SportsNet Philadelphia	100.0%	Yes	Andrew Armenia - Joseph Land
New England Cable News	100.0%	Yes	***************************************
SportsNet New York	8.2%	No	
The Comcast Network	100.0%	Yes	
ned by Comcast	Military of the comment of the comme	PAN-North-A Voltage Carron, M. Carron Carron Carron Carron	
C2	100.0%	Yes	
CN100	100.0%	Yes	
Comcast Entertainment Television	100.0%	Yes	
Comcast Hometown Network	100.0%	Yes	
Comcast Television Network	100.0%	Yes	The state of the state of the same of the
Current Media	7.6%	No	
Midco Sports Net (managed by Midcontinent) MLB Network	50.0%	No	The African Company of
NHL Network	8.3%	No No	A combination of the contract of
	15.6%	No	

C. Community Access

COMCAST OF JERSEY CITY, LLC PUBLIC ACCESS GUIDELINES AND PROCEDURES

INTRODUCTION:

Comcast of Jersey City has set aside Channel 51 as a public access channel. Comcast will only accept programs from the community. A limited amount of video equipment will be made available to those in the Jersey City community interested in producing programs for Channel 51. Comcast will provide a professional advisory staff to aid community groups and individuals who wish to produce Public Access Programming.

RULES AND REGULATIONS:

A program proposal is required for all cable cast shows. Programming submitted as "special" (a production cablecast only one time) does not require a program proposal.

- 2 To show that the programming needs of our community are met, any program proposal must meet the following criteria for cable casting:
 - Value to the community
 - · Listing of aims and objectives
 - Definitions of target population and audience
- 3 Programs will be screened for a balanced presentation and non-commercial content. The Following criteria is not allowed for broadcast on Public Access:
 - Presentation of any advertising material designed to promote the sale of commercial products or services
 - Advertising on behalf of a candidate for public office of public referendum
 - Presentation of obscene or indecent materials
 - Presentation of any lottery information
 - No direct solicitation on behalf of any organizations (businesses, civics, churches or other). Credit may be given to providers of funding at the beginning and/or end of the program. Programs taped on location at commercial business may refer to the place of business two times in a 28 minute program; a character-generated message such as "Taped on location at (name of business)" may also be used.
- 4. Public Access is designed for community use and not for the benefit of individuals, political groups or candidates currently running for political office. Comcast Public Access will not air any programs for strictly political purposes. Any producers or talents that file for political office will have their show suspended from local broadcast 60 days prior to Election Day. Their shows will be able to air again after the elections are over.

- 5. Failure to comply with any of the rules and regulations of Public Access may result in a producer relinquishing the right to use any Comcast of Jersey City's Public Access programming time or equipment.
- 6. All Public Access producers will be required to read and sign the Public Access Application and Agreement as provided by Comcast of Jersey City.
- 8. Upon receiving a written program proposal and the Producer Agreement and Application, the local programming supervisor will review the paperwork and, if all is in accordance, speak with the producer to arrange time for an Equipment Training Workshop or to schedule the completed program.
- 9. Only people who have completed the Equipment Training Workshop will be able to borrow the Community Access equipment.
- 10. All producers using Comcast's equipment will be required to sign the Community Access Equipment Loan Agreement, furnish identification which states complete name and address (ex. driver's license), and
- Reservations for equipment and editing must be made two weeks in advance and is based on first come first served. Equipment must be returned on time or privileges may be revoked.
- 11. Any damage to Comcast Cable of Jersey City's equipment may result in a loss of privileges. The producer is responsible for all costs of repairing damaged equipment.
- 12. Programs can be dropped off at the offices of Comcast Cable of Jersey City, 2121
 Kennedy Boulevard, anytime during the regular business hours (9am to 5pm).
 Programs can also be mailed into the office, but the producer must arrange for return postage. Programs must be submitted in one of the following formats: VHS, S-VHS, MINI DV or DVD. Comcast of Jersey City assumes no responsibility for videotapes mailed into the office with no provision for return postage.
- 13. If a show is not presented for three (3) consecutive weeks, the time slot will be forfeited and the producer will have to reapply for a new time slot.
- Comcast of Jersey City will only accept access programs produced within our coverage area in Jersey City.
- 15. Public Access programs may be pre-empted at the sole discretion of the company due to special programs or events.
- 16. To the extent possible, Comcast will provide advanced notice if there will be a change in their time slot.
- 17. Public Access producers are limited to one (1) hour per week of public access programming. Exceptions are sports programming and special events.

- 18. Any minor using the access facilities must have written permission from a parent or guardian to assume legal responsibility for his/her actions.
- 19. Any questions concerning Public Access Rules and Regulations can be directed to the Supervisor of Local Programming, (908-258-8269) between the hours of 9am and 5pm.
- 20. In the event of any problems which may occur during broadcast, call the office during regular business hours, (9am to 5pm) at 908-258-8269.

COMCAST ACCESS CABLECAST AGREEMENT AND INDEMNIFICATION

In consideration for the proposed use of Comcast of Jersey Coy Public Access cable channel, the applicant, on behalf of himself and the organization he represents, it; my, hereby agrees as follows:

- The applicant has read the current rules and regulations of Comcast of Jersey City concerning Community Access cable television and agrees to abide by these rules and regulations as they now exist or as they may, from time to time, be amended.
- The applicant represents to Comcast of Jersey City that he/she has all the rights and clearances necessary to cablecast over Comcast of Jersey City facilities all of the applicant's programming. This statement is meant to include the appropriate authorization on behalf of the applicant's organization, if any, and all appropriate rights and clearances, where necessary, from any other party whatsoever with respect to the use and cable casting of the program contents, including, but not limited to, appropriate copyright permissions and releases with respect to use of materials and/or portrayal of persons or organizations.
- 3. The applicant agrees to indemnify and hold harmless Comcast of Jersey City, its officers, agents, and employees, and/or any other cable television system over which applicants material is cablecast in connection with origination or carriage on Comcast of Jersey City facilities from and against all claims, damages, costs, and other liabilities of any nature, including attorney fees, which may arise out of the carriage of any programming material supplied by the applicant or which may become imposed due a claim that any of the applicant's material violates or infringes upon the rights, trade names, trademarks, copyrights, patents, or literary or dramatic rights of any owner, licenser, copyright holder, or any writer, composer, or any other person, corporation, partnership, or entity or that said material constitutes libel or slander.
- 4. The applicant understands and agrees that technical difficulties may, from time to time, interfere with the carriage or part or all of applicant's program material at the time specified or set aside for such purpose; applicant agrees not to base any claim for damages or otherwise against Comcast of Jersey City for the failure to carry any specific program material at a specific time.
- 5. The applicant agrees that Comcast of Jersey City limit of liability for loss or damage to its tapes and or films and materials while in Comcast Cablevision of Jersey City an equal physical amount of tape or film previously furnished by applicant to Comcast of Jersey City.
- The applicant individually and, if applicable, on behalf of the organization of which the person applying is a member, hereby waives and relinquishes any and all'claims and demands that applicant, its organization, and/or any member of the organization ever had, has or may have against Comcast of Jersey City, including but not limited to any claim which arises as a result of the use of Comcast of Jersey City Public Access channels or which arises in the source of or as a result of the possession of any material for purposes of use on Comcast of Jersey City Public Access channels.

PRODUCER AGREEMENT AND INDEMNIFICATION

I,	as producer of the video-tape program titled
submitt agents	, accept full responsibility for program content ted for cablecast on cable television, and release its officers, directors, employees, and from liability or legal fees and expenses incurred as result of cable casting this program. nt and represent that the program does not contain:
	Any solicitations of funds or advertising or material designed to promote the sale of ercial products or services, including advertising by and on behalf of candidates for office.
2.	Any material that is obscene, indecent or an invasion of privacy.
3.	Any matter concerning lottery information, gift enterprise, or similar scheme.
4. to tale	Any material requiring union residual or other payment including but not limited nt and crew unless those payments have been executed or waived.
s.	Any material that is slanderous, libelous or unlawful.
6. without	Any material that is copyrighted or subjected to ownership or royalty rights necessary releases, licenses, or other permission.
7. program	Material that requires the viewer to pay a fee to participate or gain full value of the .
any re	to provide Comcast of Jersey City, prior to the cable cast of the program with copies of leases, licenses, or other permissions obtained by me with respect to the program.

City's limit of responsibility will be the cost of new, unused materials.

PUBLIC ACCESS PRODUCERS APPLICATION AND AGREEMENT

DATE:	
Applicant:	Name:
	Address:
	Telephone(Home) (Business)
Organization:	NameAddress
	Telephone
Principal Officer:	NameAddress
	Telephone
Program title and brie	f description, desired time and weekday, program length:

ONE TIME ONLY:		
SERIES (short)	REGULAR	
APPLICATION IS NON-TRA	NSFERABLE.	
		٠
ON:		
S:		
D:		
		· · · · · · · · · · · · · · · · · · ·
	APPLICATION IS NON-TRA	SERIES (short) REGULAR APPLICATION IS NON-TRANSFERABLE. ON: S: ED: F JERSEY CITY AUTHORIZED

COMCAST OF JERSEY CITY PUBLIC ACCESS RULES AND REGULATIONS FOR CABLECASTING

Channel 51 will give time to any program that falls within reasonable technical standards and within the Jersey City public access area.

- 1. All tapes submitted for cablecast will be previewed for technical quality standards. Acceptable standards do not include green video, low audio or the use of slam or in-camera credits.
- 2. Leave at least one minute of black at the beginning and the end of each tape_Black is a synchronous signal generated by a sync generator or the output of a camera with the lens cap on.
- 3. If there is more than one show on a tape, they must be separated by at least 2 minutes of black, and a graphic stating Show HI or Show 112. No more than 2 shows per tape are allowed.
- 4. All tapes must be labeled properly on the tape itself. And on the tape box, with accurate times and dates of cablecast for each show.
- S. If for whatever reason a new show is not received by Community Access for more than three (3) weeks, that program will lose its cablecast slot on the schedule.
- 6. If a program discrepancy form is returned with a tape, any problems, either technical or informational, must be corrected. If the same problem is found after these notices are received, we reserve the right to pull the program until they are corrected.
- 7. Time the length of your program to insure that tapes for a 30 minute time slot are 28 minutes; tapes for a 60-minute time slot are 58 minutes.
- 8. All tapes for cable casting must have a Channel 5I program information sheet filled out with all necessary information. Information sheets are available from the office staff. Producers must ensure that each tape is properly identified with subject and cablecast dates.
- 9. Tapes must be handed into the office of channel 51 by 10AM on the date of the scheduled cablecast. Programs scheduled for the weekend must be in the offices by 5pm on Thursday.
- 10. When a program does not arrive on time, we will not repeat the previous week's program unless notified by the producer to repeat the program
- 11. The Community Access Coordinator will not contact producers concerning the whereabouts of tapes. If the programming is not in by the deadline, it will not run.

12. Community Access producers may seek funding for their programs from private and/or public services. However, in any event, credit to providers of funding can only be given at the beginning and/or end of the program. A sample credit might read: This program was made possible, in part, by a grant from the John Doe Athletic Store". See addendum for definitions.

13. The following are prohibited:

- A. Advertising on behalf of candidates for public office.
- B. Presentation of obscene or indecent material.
- C. Presentation of any lottery information.
- D. Solicitation on behalf of any organization or individual (business, civic, religious or other)
- 14. If a program is cablecast late (for whatever reason), it will
 Still end at its assigned time. In this way the program schedule will be adhered to as
 much as possible. Every effort will be made by the program operators to ensure that the
 program schedule is followed.
- 15. Upon request, appropriate documents must be supplied by the producer for the clearance of copyrighted material included in any program.
- 16. Application for channel time must be made a minimum of two weeks in advance.
- 17. Channel 51 allows individuals and groups complete freedom in the production of their programs. We reserve the right to edit, pre-empt or cancel programs which are deemed to be libelous, slanderous or in bad taste, without notice. An effort will be made, whenever possible, to notify producers and explain our reasons for such actions.
- 18. The total number of programming hours a producer can be responsible for is one hour per week, if available. Channel 51 will make exceptions to this rule for programs such as parades, sporting events or special events.
- 19. Scheduling of programs will be done by the Community Access Coordinator at his/her discretion.
- 20. Cable casting time on the Community Access Channel will be made available to any responsible individual or group on a non-discriminatory basis. All arrangements must be made through the Community Access Coordinator.
- 21. Any program in which the audio portion is recorded in a foreign language must submit a written translation/transcript with each tape.
- 22. Programs must be picked up by producers within two weeks of the last Cable cast date. If they are not picked up, Comcast of Jersey City reserves the right to discard the program.
- 23. As demand grows for access time, Comcast of Jersey City Reserves the right to provide a rate schedule.
- 24. Any program producer who makes application to cablecast a series On a regular basis on Channel 51 must provide Comcast of Jersey City with a minimum of two (2) new programs per month.

Any violation of the Cablecast rules and regulations of the non-commercial
guidelines will result in the immediate and permanent removal of your program from
the cable system.
All violations of these regulations shall be determined by the Channel 51 staff.
Producer's Signature Date
Date

D. System Channel Allocation

DATE EFFECTIVE: July 1, 2012 (Attach additional sheets if necessary)

PROVIDE THE FOLLOWING INFORMATION FOR ALL Comcast of Jersey City, LLC SIGNALS CARRIED (1) SYSTEM NAME:

Page 1 of 18

72.0036 MHZ 54.0027 MHZ 60.0030 MHZ 66.0033 MHZ 78.0039 MHZ

Lower Edge Frequency

Cable Channel/

84.0042 MHZ

180.0090 MHZ 186.0093 MHZ 192.0096 MHZ

174.0087 MHZ

198.0099 MHZ

204.0201 MHZ 210.0105 MHZ 126.0063 MHZ 132.0066 MHZ 138.0069 MHZ 144.0072 MHZ 150.0075 MHZ 156.0078 MHZ

222.0111 MHZ

240.0120 MHZ 246.0123 MHZ 252.0126 MHZ 258.0129 MHZ 264.0123 MHZ 270.0135 MHZ

Local Program HomeShppng Muni/Schools **CBS Network** FOX Network **ABC Network** MusicVideos NBC Network WB Network FamPrgrmng Entertainment Women'sProg WB Network Educational Motorsports PBS Network Sports/Bus. Children's Shopping NY Sports **Arts&Ent** Animals Weather Sports Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) FCC Must Carry (MC) Broadcast Basic (BB) NBB **NBB** NBB NBB NBB NBB NBB 88 9 S 88 88 88 BB 88 88 Govt Access (A) Pay (P) Tier (T) (4) Pub-Ed Public Public (3) FCC Educ. Ϋ́ N/A ξ N/A ΑX Α× N/A N/A Ϋ́ Grade ž ¥ N/A A/N N/A ΑX N/A N/A N/A ΥX NA ž ∢ ⋖ ⋖ ⋖ ⋖ ⋖ 4 (2) FCC Class Reception Antenna Antenna Antenna TVRO TVRO TVRO TVRO TVRO TVRO Fiber Fiber Local TVRO Local Fiber Fiber Fiber Fiber Fiber TVRO Method VrgniaBeach, VA Jersey City, NJ Wchester, PA New York, NY Bethesda, MD New York, NY New York, NY New York, NY New York, NY Newark, DE Secancus, NJ St.Ptrsbrg,FL Stamford, CT Montclair, NJ New York, NY Atlanta, GA Atlanta, GA Atlanta, GA Chicago, IL Bristol, CT Bristol, CT Comcast Network Weather Channel Gov/Ed Access HeadlineNews **Animal Planet** FoodNetwork Nickelodeon **USA Ntwk** WYNW 5 WWOR 9 WNET 13 **WNYE 25 ABC** Family WNBC 4 WPIX 11 A&E Ntwk WPXN 31 WCBS 2 WABC 7 **ESPN 2** Lifetime ESPN 8 Speed WRNN CNN HSN WGN <u>≥</u> <u>S</u> MSG Letters Call Converter Channel 13 2 ~ 2 5 7 5 9 8 24 25 28 8 8 32 7 20 22 21 27 31

Variety

PBS

Food

S N News

Sports

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e)

News

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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AfrenAmrenProg RomanCatholic SpnshLnguage Movies/Sports House of Reps LongislandPBS Business/Talk ScienceFiction Public Access Spanish Lang Variety/Sports Spanish Lang Educational Educational Documentary _istings/Sprts MusicVideos Independent NY Sports Classic TV News/Info Ent't News Cartoons NJNews Variety Spanish Fashion Movies Sports Sports Sports Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) FCC Must Carry (MC) Broadcast Basic (BB) NBB NBB NBB NBB NBB NBB NBB NBB NBB **NBB** NBB NBB NBB NBB NBB NBB NBB NBB 2 2 NBB NBB NBB NBB NBB NBB NBB 88 BB 2 ⋖ (3) FCC Public ¥ Z ΑX ΑX N/A ΑX N/A Ϋ́ × X X Ϋ́ ₹ × N Ϋ́ N/A N/A Ϋ́ Χ× ΧŽ Ϋ́ ¥ N/A N/A Ϋ́ N/A ¥ Grade ΧŽ Ϋ́ ⋖ ⋖ മ (2) FCC Class Antenna Antenna Antenna Reception Antenna TVRO Local TVRO Method Washington, DC Birmingham, AL Bethesda, MD New York, NY Longlsland,NY Bethesda, MD New York, NY New York, NY New York, NY JerseyCity, NJ New York, NY Bethesda, MD New York, NY New York, NY New York, NY New York, NY Stamford, CT Paterson, NJ Secaucus, NJ Atlanta, GA Atlanta, GA Orlando, FL Newark, NJ Atlanta, GA Newton, NJ Ft. Lee, NJ Atlanta, GA Hartford, CT Hartford, CT Edison, NJ Linden, NJ CartoonNetwork **The History Chan** NBC Sportsnet Public Access Syfy Channel Golf Channel Galavision MSG Plus WMBC 63 WNJU 47 E! Ent't TV Discovery WXTV 41 C-SPAN WLIW 21 TV Land News 12 MSNBC CNBC N O N **TVGuide** TCM EWTN Style F WFU WTBS YES L C BET ¥ Letters Call Converter Channel 8 35 36 39 8 46 48 49 20 55 34 37 38 4 42 43 4 45 47 51 52 53 54 56 28 29 8 6 62 63 57 288.0144 MHZ 294.0147 MHZ 276.0138 MHZ 282.0141 MHZ 300.1500 MHZ 432.0216 MHZ 312.0156 MHZ 318.0159 MHZ 324.0162 MHZ 330.0165 MHZ 336.0168 MHZ 504.0252 MHZ 348.0174 MHZ 354.0177 MHZ 360.0180 MHZ 378.0189 MHZ 384.0192 MHZ 456.0228 MHZ 366.0183 MHZ 402.0201 MHZ 408.0204 MHZ 414.0207 MHZ 420.0210 MHZ 426.0213 MHZ 486.0243 MHZ 444.0222 MHZ 372.0186 MHZ 390.0195 MHZ 396.0198 MHZ 438.0219 MHZ 450.0225 MHZ -ower Edge Frequency Cable Channel/

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3)FCC Title 47, Section 76.5 (e)

FCC Must Carry (MC)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1) SYSTEM NAME: Comcast of Jersey City, LLC

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							Broadcast Basic (BB)	
Cable Channel/	Converter	Call		Reception	(2) FCC	(3) FCC	Non-Broadcast Basic (NBB)	Nature of
Lower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
516.0258 MHZ	73	SportNet NY	New York, NY	TVRO	3	N/A	NBB	Sports
	94	WNET (PBS)	NewYork,NY	Antenna	က	Public	88	PBS
90.0045 MHZ	92	FoxNewsChannel	NewYork,NY	TVRO	3	N/A	NBB	News
661.2500 MHZ	100	TV Guide	NewYork,NY	TVRO	3	N/A	NBB	Program Info
601.2500 MHZ	101	WeatherScan	Union, NJ	Local	က	N/A	F	LocalWeather
661.2500 MHZ	102	ESPNews	Bristol, CT	TVRO	က	N/A		Sports News
555.0000 MHZ	103	Bloomberg TV	NewYork,NY	TVRO	က	N/A	NBB	News
493.0000 MHZ	104	CSPAN 2	Washington, DC	TVRO	33	¥/Z	NBB	PublicAffairs
697.2500 MHZ	105	CSPAN 3	Wshngtn, DC	TVRO	3	A/N	NBB	Public Affairs
493.0000 MHZ	106	Fox Business	N/A	TVRO	က	A/N	-	News/Financial
673.2500 MHZ	107	Current	NewYork,NY	TVRO	က	A/A	_	Lifestyle
555.0000 MHZ	108	Nat Geo Wild	NewYork,NY	TVRO	3	N/A	1	Nature
697.2500 MHZ	109	Nat'l Geographic	Wshngtn,DC	TVRO	3	N/A	1	Nature
637.2500 MHZ	110	Science	Bethesda,MD	TVRO	3	N/A	-	Educ-Science
637.2500 MHZ	111	Investigation Discov	Bethesda,MD	TVRO	က	N/A	1	Educ-History
637.2500 MHZ	112	Military Ch.	Bethesda,MD	TVRO	3	N/A	F	Educ-Aviation
637.2500 MHZ	113	Destination America	Bethesda,MD	TVRO	3	N/A	—	Green Lifestyle
637.2500 MHZ	114	BBCAmerica	Bethesda,MD	TVRO	3	A/A	NBB	News/Entertain
649.2500 MHZ	115	Biography	NewYork,NY	TVRO	3	N/A	NBB	Biographies
649.2500 MHZ	116	H2	NewYork,NY	TVRO	3	N/A	NBB	Int'l History
661.2500 MHZ	117	WE	NewYork,NY	TVRO	3	N/A	h	Women's Ent.
613.2500 MHZ	119	Lifetime Movie Net	NewYork,NY	TVRO	3	N/A	NBB	Movies
661.2500 MHZ	120	Disney Jr.	Los Angeles, CA	TVRO	အ	A/N		Children's Prog.
661.2500 MHZ	121	λIO	New York, NY	TVRO	က	N/A	-	Homelmprove
661.2500 MHZ	122	FineLiving	New York, NY	TVRO	3	N/A	H	Food
493.0000 MHZ	123	Oxygen	New York, NY	TVRO	3	N/A	Þ	Women's Ent.
	125	Baby First	New York, NY	TVRO	3	N/A	—	Children's - Lat.
673.2500 MHZ	128	Sprout (PBS)	New York, NY	TVRO	3	N/A	NBB	Children's
697.2500 MHZ	129	Nick Toons	New York, NY	TVRO	3	N/A	F	Cartoons
637.2500 MHZ	130	DiscoveryKids	Bethesda, MD	TVRO	3	N/A	 	Educational

(1)For Shared Carriage, Please Provide Information on all Signals
(2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
(3)FCC Title 47, Section 76.5 (e)
(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

sheets if necessary)
DATE EFFECTIVE: July 1, 2012 (Attach additional

FCC Must Carry (MC)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME: Comcast of Jersey City, LLC

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							Broadcast Basic (BB)	
Cable Channel/	Converter	Call		Reception	(2) FCC	(3) FCC	Non-Broadcast Basic (NBB)	Nature of
Lower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
631.2500 MHZ	131	the Hub	New York, NY	TVRO	3	N/A	-	Children's
697.2500 MHZ	132	Nick Too	New York, NY	TVRO	က	A/N		Children's
631.2500 MHZ	133	TeenNick	New York, NY	TVRO	3	N/A	-	Children's
643.2500 MHZ	134	WAM!	New York, NY	TVRO	3	A/N		Children's
697.2500 MHZ	135	Disney XD	Los Angeles	TVRO	3	N/A		Cartoons
673.2500 MHZ	136	DisneyChannel	Los Angeles	TVRO	က	N/A	NBB	Family
661.2500 MHZ	137	Hallmark Channel	New York, NY	TVRO	က	N/A	-	Family
607.2500 MHZ	138	AMC	Woodbury, NY	TVRO	3	N/A	NBB	ClassicMovies
697.2500 MHZ	139	MTV Hits	New York, NY	TVRO	3	N/A	 	Music Video
661.2500 MHZ	140	MTV2	New York, NY	TVRO	က	N/A	-	Music Video
673.2500 MHZ	141	MTVTr3	New York, NY	TVRO	3	N/A		Music Video
631.2500 MHZ	142	MTV Jams	New York, NY	TVRO	3	N/A	-	Music Video
631.2500 MHZ	143	VH1 Classic	New York, NY	TVRO	3	N/A	<u> </u>	Music Video
631.2500 MHZ	144	VH1 Soul	New York, NY	TVRO	က	N/A	—	Music Video
631.2500 MHZ	145	CMT Pure Country	New York, NY	TVRO	3	ΑX	T	Music Video
543.0000 MHZ	148	FUSE TV		TVRO	က	ΑX	F	Music Video
697.2500 MHZ	149	MoviePlex	New York, NY	TVRO	3	N/A	<u> </u>	Movies
643.2500 MHZ	150	EncoreEast	New York, NY	TVRO	က	N/A	_	Movies
643.2500 MHZ	152	EncoreActionE	New York, NY	TVRO	က	N/A	-	Movies
631.2500 MHZ	154	EncoreMysteryE	New York, NY	TVRO	3	A/N	 	Movies
	155	Ovation	Santa Monica, C	TVRO	က	N/A	F	Arts Programming
697.2500 MHZ	156	EncoreLoveE	New York, NY	TVRO	3	N/A	-	Movies
	157	Hallmark Movie Channel	New York, NY	TVRO	3	N/A	F	Movies
631.2500 MHZ	158	EncoreTrueE	New York, NY	TVRO	က	N/A	+ -	Movies
649.2500 MHZ	160	EncoreWestrnsE	New York, NY	TVRO	3	N/A	F	Movies
613.2500 MHZ		ReelzChannel	LosAngeles, CA	TVRO	3	N/A	F	Movie Information
613.2500 MHZ	162	G4	New York, NY	TVRO	3	N/A	NBB	Games/tech
661.2500 MHZ	163	L060	New York, NY	TVRO	3	N/A	ļ-	Life Style
543.0000 MHZ	164	IFC	NewYork,NY	TVRO	3	N/A	F	Movies
637.2500 MHZ		SundanceEast	New York, NY	TVRO	3	N/A	 	Movies
601.2500 MHZ	166	FearNet	New York, NY	TVRO	က	N/A	NBB	Movies

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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							FCC Must Carry (MC)	
							Broadcast Basic (BB)	
Cable Channel/	Converter	Call		Reception	(2) FCC	(3) FCC	Non-Broadcast Basic (NBB)	Nature of
Lower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
697.2500 MHZ	167	Indieplex	New York, NY	TVRO	က	N/A	F	Movies
697.2500 MHZ	168	Retroplex	New York, NY	TVRO	က	N/A	 -	Movies
637.2500 MHZ	170	FlixEast	New York, NY	TVRO	3	N/A	F	Movies
	171	BBC World News	New York, NY	TVRO	3	A/N	-	News
613.2500 MHZ	173	TV ONE	New York, NY	TVRO	3	N/A	<u> </u>	Af-Ameri Prog
	174	Centric	New York, NY	TVRO	3	N/A	ļ	Jazz
	175	Retirement Living	Baltimore, MD	TVRO	3	N/A	 	Sr. Lifestyle
111.0000 MHZ	179	GSN	LosAngeles,CA	TVRO	3	N/A	NBB	GameShows
661.2500 MHZ		NFL Network	New York, NY	TVRO	3	N/A	 	Sports
	181	fitTV	Behthesda, MD	TVRO	3	N/A	 	health
	184	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	JewelryShopng
601.2500 MHZ	186	Leased Access		TVRO	3	A/N	NBB	Pd. Program.
558.0279 MHZ	187	truTV	New York, NY	TVRO	3	N/A	NBB	Courtroom
661.2500 MHZ	188	Travel Channel	Bthesda, MD	TVRO	3	A/N	F	Travel
543.0000 MHZ	189	Gospel Music Ch.		TVRO	3	N/A	NBB	Music/Ent.
111.0000 MHZ	190	Leased Access	JerseyCity,NJ	TVRO	3	N/A	NBB	Pd.Prgrmng
	191	MLB HD	New York, NY	TVRO	3	N/A	1	HD Baseball
	196	MSG HD	New York, NY	TVRO	3	N/A	NBB	HD NY Sports
	197	MSG Plus HD	New York, NY	TVRO	3	A/N	L	HD NY Sports
667.2500 MHZ	205	Velocity HD	Bethesda, MD	TVRO	က	A/N	NBB	Outdoors
	206	NBC Sports Net HD	Phila., PA	TVRO	3	A/N	NBB	Sports
535.2500 MHZ	207	Golf HD	Phila., PA	TVRO	3	N/A	NBB	Sports
507.0000 MHZ	208	Universal HD	New York, NY	TVRO	3	N/A	NBB	NBC- Uni. Ent.
555.0000 MHZ	509	MHD	New York, NY	TVRO	3	N/A	NBB	Music/videos
507.0000 MHZ	210	Nat Geo HD	New York, NY	TVRO	3	N/A	F	Entertainment
	211	A&E HD	New York, NY	TVRO	က	N/A	NBB	Arts & Ent. Prog.
	212	YES HD	New York, NY	TVRO	3	N/A	+	Sports
	213	HGTV HD	New York, NY	TVRO	3	N/A	NBB	Home & Garden
	216	Food HD	New York, NY	TVRO	3	N/A	NBB	Food
	217	History HD	New York, NY	TVRO	က	N/A	NBB	History HD

(1)For Shared Carriage, Please Provide Information on all Signals
(2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
(3)FCC Title 47, Section 76.5 (e)
(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Concast of Jersey City, LLC

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On DEMAND Access NYC-centric prog Educational HD Educational HD News/Gen Prog ScienceFiction FoxDigSimulcst HDTV CBSnet Showtime HD Christian Prog. **HD WNETnet** PBS HD prog. Span. Movies Entertainment Animals HD Spanish PTV STARZ HD Variety HD Span Lang Movies/ent. CNN HD ABC Net. **NBC Net** Retro Tv PBS HD Movies HD Ent. WWOR Sports News Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) FCC Must Carry (MC) NBB NBB NBB NBB NBB NBB NBB BB BB 88 88 BB 88 88 88 88 88 88 ۵. 88 ۵. ۵. Govt Access (A) Pay (P) Tier (T) (4) Pub-Ed Public Public Public Public **Public** (3) FCC ΥX ¥ Υ× N/A Š Ϋ́ Ϋ́ N/A N/A Ϋ́ Ϋ́ ₹ Ž Ω Grade $\boldsymbol{\omega}$ ⋖ Ω Ω ⋖ മ Ω ω (2) FCC Class Antenna Reception Antenna TVRO Fiber Fiber Off-air Fiber Off-air Fiber Method Bethesda, MD Bethesda, MD Bethesda, MD New York, NY Secaucus, NJ New York, NY Montclair, NJ Atlanta, GA Long Is., NY New York, NY New York, NY NYC Location ON DEMAND content WNBC NY Nonstop Animal Planet HD WPIX Antenna TV WABC Live Well Showtime HDTV FoxWidescreen WNJU-Exitos TV WNET-DT Kids Discovery HD WPIX This TV Cinemax HD WNET HDTV WPIX- Estrella Starz HDTV WNBC-DT NUTV HD WLIW HD WABC-DT SyFyHD CBS HD WPIX-DT USA HD TLC HD TBS HD NFL FB CNN HD My9HD WFME V-ME Letters Cal Converter 223 224 225 226 230 238 218 227 231 232 233 234 235 236 240 242 244 246 248 249 250 259 260 Channel 221 247 252 251 715.2500 MHZ 715.2500 MHZ 709.2500 MHZ 727.2500 MHZ 715.2500 MHZ 555.0000 MHZ 709.2500 MHZ 555.0000 MHZ Lower Edge Frequency Cable Channel/

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3)FCC Title 47, Section 76.5 (e)

sheets if necessary)
DATE EFFECTIVE: July 1, 2012 (Attach additional

FCC Must Carry (MC)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL Comcast of Jersey City, LLC SIGNALS CARRIED (1) SYSTEM NAME:

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							(
							Broadcast Basic (BB)	
Cable Channel/	Converter	Call		Reception	(2) FCC	(3) FCC	Non-Broadcast Basic (NBB)	Nature of
Lower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
	261	VTCN	Montclair, NJ	Off-Air	3	Public	88	NJ Network
	262	WWOR Bounce TV	New York, NY	Fiber	3	Public	88	African-Amer
	265	WRNN NHK World	New York, NY	Fiber	3	Public	88	Japanese (Eng. Lang.)
	266	Create	New York, NY	Off-Air	3	Public	88	PBS prog
673.2500 MHZ	. 267	WLIW World	Long Is., NY	Off-Air	က	Public	BB	PBS prog.
	268	Azteca	NewYork, NY	TVRO	က	N/A	NBB	Mexican Prog.
	272	WPXN HD	New York, NY	Off-air	3	A/A	MC	Variety
	274	NFL RedZone HD	New York, NY	TVRO	3	N/A	-	NFL Highlights HD
	275	Speed HD	Stamford, Ct.	TVRO	3	N/A	NBB	HD Motorsports
	276	XH	New York, NY	TVRO	3	N/A	NBB	HD Entertainment
	277	Fox News HD	New York, NY	TVRO	ဇ	N/A	NBB	HD News
667.2500 MHZ	282	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	JeweiryShopng
	283	Shop NBC	New York, NY	TVRO	3	N/A	NBB	Shopping
	287	Daystar	Dallas, TX	TVRO	က	N/A	NBB	Religion
543.0000 MHZ		TBN	New York, NY	TVRO	က	N/A	NBB	Religious
691.2500 MHZ	294	The Word	New York, NY	TVRO	3	N/A	NBB	Religious
	299	HBO On Demand	New York, NY	TVRO	3	N/A	<u>a</u>	Access to HBO prog.
619.2500 MHZ	300	HBO HD	New York, NY	TVRO	3	N/A	d.	HD Movies/Ent.
619.2500 MHZ	301	HBO East	New York, NY	TVRO	က	N/A	<u>a</u>	Movies/Ent.
619.2500 MHZ	302	HBO PlusEast	New York, NY	TVRO	က	N/A	А	Movies/Ent.
619.2500 MHZ	303	HBOSignatureE	New York, NY	TVRO	3	N/A	<u>a</u>	Movies/Ent.
619.2500 MHZ		HBOFamilyE	New York, NY	TVRO	3	N/A	а.	Movies/Ent.
619.2500 MHZ	305	HBOComedyE	New York, NY	TVRO	ဗ	N/A	d.	Movies/Ent.
619.2500 MHZ	306	HBOWest	New York, NY	TVRO	က	N/A	a.	Movies/Ent.
619.2500 MHZ	310	HBOZoneEast	New York, NY	TVRO	က	N/A	<u>a</u>	Movies/Ent.
619.2500 MHZ	311	HBOLatinoEast	New York, NY	TVRO	3	ΑX	<u>n</u>	Movies/Ent

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e) (4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL Comcast of Jersey City, LLC SIGNALS CARRIED (1) SYSTEM NAME:

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543.0000 MHZ 697.2500 MHZ 543.0000 MHZ 625.2500 MHZ 625.2500 MHZ

643.2500 MHZ 543,0000 MHZ

Lower Edge Frequency

Cable Channel/

On DEMAND Access **PPV Previews** HD Movies/Ent Digital Music **PPV Events PPV Events** Kid's Movies **HD** Movies Movies/Ent. Movies/Ent. **HD** Movies Movies/Ent Movies/Ent Movies/Ent. Movies/Ent Movies/Ent Movies/Ent. Movies/Ent. Movies/Ent. Movies/Ent Movies/Ent Movies Movies Movies Movies Movies Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) Broadcast Basic (BB) FCC Must Carry (MC) NBB Govt Access (A) ۵. ٥ Ω. ۵ ٥ ۵. ٥ ۵ ۵. ۵. ٩ ۵ ۵. ۵ ۵. Ω. ۵. ۵. ۵ a. ۵. Pay (P) Tier (T) (4) Pub-Ed (3) FCC ΑX N/A Ϋ́ Ν ¥ A/N N/A N/A ¥. Ϋ́ ΑX N/A N/A ₹ Ž N/A ٧X Ϋ́ X × ¥ Ϋ́ ¥ Grade Ϋ́ ž ¥ Ϋ́ (2) FCC Class Reception TVRO T/RO TVRO TVRO TVRO Method New York, NY Horsham, PA -ocation On Demand Previews ON DEMAND content Starz! Cinema East Showtime HDTV ShowtmExtrmE Starz! Family E ActionMaxEast OuterMaxEast Showtime 2 E Showtime 3 E ShowtmByndE 5StarMaxEast Cinemax HD CinemaxEast MoreMaxEast CinemaxWest ThrillerMaxE (@) Max East Starz! Kids E MusicChoice Starz! 2East Starz! 3East In Demand 1 In Demand 2 STARZ! HD Starz! 1East Wmax East TMC2East TMCEast Letters ₩ S 401-446 Converter 346 Channel 315 319 325 502 503 328 339 342 347 369 370 373 374 200 320 322 324 327 329 330 350 352 341 321 371 372

> 631.2500 MHZ 625.2500 MHZ 625.2500 MHZ

637.2500 MHZ 637.2500 MHZ 643.2500 MHZ 643.2500 MHZ 637.2500 MHZ 637.2500 MHZ 631.2500 MHZ 643.2500 MHZ 643.2500 MHZ (1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

Movies

Movies

643.2500 MHZ

643.2500 MHZ

643.2500 MHZ

613,2500 MHZ 613.2500 MHZ

Movies

Nascar

N/A

TVRO

New York, NY

In Demand

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting (3)FCC Title 47, Section 76.5 (e)

Govt Access (A)

(4) Pub-Ed

Pay (P) Tier (T)

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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Span. RomanCatholic SpanishGeneral SpanishChldrns SpanishChldrns SpanishChldrns SpanishGeneral SpnshLnguage SpnshLnguage SpnshLnguage SpnshLnguage SpnshLnguage SpanishGeneral SpanishGeneral SpanishSports SpanishSports SpanishSports Children's - Lat Mexican Prog. SpanishNews Spanish PTV Spanish Ent. **PPV Adult** Adult PPV PPV Adult PPV Adult History Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) FCC Must Carry (MC) Broadcast Basic (BB) NBB ۵ ۵. ۵. (3) FCC ΑX A/A N/A Ϋ́ Ϋ́ ٧X ¥ ΥX ¥ Š ۲ Ϋ́ ¥ A/A N/A Ϋ́ Ϋ́ Ϋ́ N/A ¥ Z Ϋ́ N/A N/A Ϋ́ ΑX Grade Ϋ́ Ž (2) FCC Class Reception TVRO Method Beverly Hills, CA Bevery Hills, CA New York, NY Bethesda, MD New York, NY New York, NY Bethesda, MD New York, NY NewYork, NY Birmnghm,AL Atlanta, GA Atlanta, GA Bristol, CT Location WFPA-28 (Telefutura) Telemundo (WNJU) EWTN en Español Discovery Familia Adult on Demand Univision (WXTV) Galavision West Hist. En Espanol DisnyXD en Esp **ESPN** Deportes DiscovEspanol Penthouse Tv Fox Deportes CNNEspanol TBN Enlace Hot Spice La Familia Galavision Sorpresal Baby First Azteca HD PPV Playboy V-me Sur TV Infinito Gol TV ZET Letters Call Converter 578 540 566 504 561 563 565 568 570 575 577 579 584 585 586 280 544 549 559 592 595 597 598 599 Channel 567 571 591 Lower Edge Frequency Cable Channel/

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting (3)FCC Title 47, Section 76.5 (e)

FCC Must Carry (MC)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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							Broadcast Basic (BB)	
Cable Channel/	Converter	Call		Reception	(2) FCC	(3) FCC	Non-Broadcast Basic (NBB)	Nature of
Lower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
	601	Mexicanal	New York, NY	TVRO	3	N/A	F	Mexican - Gen.
	602	Canal 52MX	New York, NY	TVRO	3	N/A	H	Mexican - Gen.
	604	TeleFórmula	New York, NY	TVRO	3	N/A	<u> </u>	SpanishGeneral
	605	Multimedios	New York, NY	TVRO	3	N/A	F	SpanishGeneral
	909	CBTV Michoacan	New York, NY	TVRO	3	N/A	F	Mexican - Gen.
	209	Once TV	New York, NY	TVRO	3	N/A	F	SpanishGeneral
	809	Mexico 22	New York, NY	TVRO	က	N/A	F	Mexican - Gen.
	611	WAPA America	New York, NY	TVRO	က	N/A	<u></u>	Puerto Rican - Gen.
	612	TV Dominicana	New York, NY	TVRO	3	N/A	-	Dominican - Gen.
	614	Supercanal Caribe	New York, NY	TVRO	3	N/A	<u> </u>	SpanishGeneral
	615	Caracol TV	New York, NY	TVRO	က	N/A	F	Colombian - Gen.
	616	TV Colombia	New York, NY	TVRO	3	A/N		Colombian - Gen.
	617	TV Venezuela	New York, NY	TVRO	3	N/A	-	Venezuelan - Gen.
	618	TVE	New York, NY	TVRO	က	N/A	 	Span. Public Tel.
	620	Telefe	New York, NY	TVRO	က	N/A	 	Argentine - Gen.
	621	TV Chile	New York, NY	TVRO	3	Ϋ́Ν	-	Chilean - Gen.
	622	Ecuavisa	New York, NY	TVRO	က	ΑN	 	Ecuadorean - Gen.
	623	Sur Peru	New York, NY	TVRO	က	N/A	 	Peruvian - Gen.
	626	La Tele Novela	New York, NY	TVRO	က	N/A	-	SpanishGeneral
	627	Utilisima	New York, NY	TVRO	က	N/A	-	Span. Women's prog.
	630	Tr3s: MTV, Musica y Mas	New York, NY	TVRO	3	N/A	F	SpanishMusic
	631	Mun2	New York, NY	TVRO	ε	N/A	F	SpanishGeneral
	632	Mun2 West	New York, NY	TVRO	3	N/A	F	SpanishGeneral
	633	Telehit	New York, NY	TVRO	3	N/A	<u> </u>	Mex. Music Video
	634	Telehit West	New York, NY	TVRO	8	N/A	 - -	Mex. Music Video
	635	RitmoSon Latino	New York, NY	TVRO	3	N/A	F	Span. Music Video
	636	Bandamax	New York, NY	TVRO	ε	N/A	+	Tex Mex/Country Video
	637	Videorola	New York, NY	TVRO	3	N/A	 	Mex. Music Video
	639	HTV Música	New York, NY	TVRO	3	ΑX		Span. Music Video

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e)

DATE EFFECTIVE: July 1, 2012 (Attach additional sheets if necessary)

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1) SYSTEM NAME: Comcast of Jersey City, LLC

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Govt Access (A) Pay (P) Tier (T) (4) Pub-Ed

FCC Must Carry (MC)

Broadcast Basic (BB)

Cable Channel/	Convertor	160		2011	002 (6)	()	Man Description (CD)	
		5		Neception	7 (4)	2) 7(0)	Noil-Dioducast Dasic (NDD)	Nature of
Lower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
	641	De Pelicula	New York, NY	TVRO	3	N/A	Þ	Spanish Movies
	642	De Pelicula West	New York, NY	TVRO	3	N/A	F	Spanish Movies
	643	De Pelicula Clasico	New York, NY	TVRO	3	N/A	_	Spanish Movies
	644	De Pelicula Clasico West	New York, NY	TVRO	က	N/A	_	Spanish Movies
	645	Cine Mexicano	New York, NY	TVRO	က	N/A	<u> </u>	Mex Movies
	646	Cine Mexicano West	New York, NY	TVRO	3	N/A	+	Mex Movies
	647	Cine Latino	New York, NY	TVRO	က	N/A	F	Lat. Amer. Movies
	648	Cine Latino West	New York, NY	TVRO	က	N/A	-	Lat. Amer. Movies
	649	VeneMovies	New York, NY	TVRO	3	N/A	_	Spanish Movies
	650	VeneMovies West	New York, NY	TVRO	3	N/A	-	Spanish Movies
	651	Gran Cine	New York, NY	TVRO	3	N/A		Spanish Movies
	652	The Israeli Network	New York, NY	TVRO	3	N/A	d.	Israel Prog.
	653	TV Polonia	New York, NY	TVRO	3	N/A	Ф	Polish Prog.
	655	Russian Television	New York, NY	TVRO	3	N/A	д	Russian Prog.
	929	Channel One Russia (C1R	New York, NY	TVRO	3	N/A	д	Russian Prog.
	\rfloor	TV1000 Russian Kino	New York, NY	TVRO	3	N/A	Д	Russian Prog.
631.2500 MHZ		CTI-Zhong Tian	Littleton, CO	TVRO	3	N/A	d.	Chinese
	661	CCTV4	Littleton, CO	TVRO	3	N/A	۵	Chinese
	662	Phoenix Info News	New York, NY	TVRO	3	N/A	d.	Chinese
	963	Phoenix North America	New York, NY	TVRO	3	N/A	<u>a</u>	Chinese
	664	EETV Super Channel	New York, NY	TVRO	3	N/A	д	Chinese
	299	TVK (TV Korean)	New York, NY	TVRO	3	N/A	F	Korean
	899	GMA Life TV	New York, NY	TVRO	က	N/A	д.	Filipino
	699		New York, NY	TVRO	3	N/A	ď	Filipino
	670	TFC (The Filipino Ch.)	New York, NY	TVRO	3	N/A	С.	Filipino
	672	SBN (Saigon Br'cstng Net)	New York, NY	TVRO	3	N/A	a .	Vietnamese
	929	DW (Deutsche Welle)	New York, NY	TVRO	3	N/A	О.	German
	678	Mediaset	New York, NY	TVRO	3	N/A	Ф	Italian
	629	Rai Italia	New York, NY	TVRO	3	N/A	ሲ	Italian

(1)For Shared Carriage, Please Provide Information on all Signals
(2)FCC Title 47, Section 76.5 (2), (aa), (bb), (cc)
(3)FCC Title 47, Section 76.5 (e)
(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

DATE EFFECTIVE: July 1, 2012 (Attach additional sheets if necessary)

PROVIDE THE FOLLOWING INFORMATION FOR ALL Comcast of Jersey City, LLC SIGNALS CARRIED (1) SYSTEM NAME:

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Cable Channel/

So Asia - Cricket South Asian South Asian South Asian South Asian South Asian Horse Racing South Asian PPV Sports PPV Sports PPV Sports Portuguese South Asian PPV Sports PPV Sports PPV Sports NY Sports NY Sports NY Sports NY Sports Brazilian Sports Sports Sports Sports Arabic French Sports Sports Sports Sports Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) Broadcast Basic (BB) FCC Must Carry (MC) NBB NBB NBB NBB ۵. ۵ ۵ ۵. Govt Access (A) ۵ ۵. α. ۵. Ω. Ω. ۵. Pay (P) Tier (T) (4) Pub-Ed (3) FCC ٨ Χ× N/A ΑX X ΑX Ϋ́ A/A Ϋ́ N/A ΑX Ϋ́ ΑX Ϋ́ ¥ N/A ₹ ¥ N/A ΑX ΑX ¥ Ϋ́ N/A N/A Ϋ́ Ϋ́ Ϋ́ ΥX X X Grade (2) FCC Class Reception TVRO Method New York, NY Arlington, TX Littleton, CO New York, NY MSG PlusSports Ovrflw New York, NY Chicago, III. Bristol, CT Bristol, CT Bristol, CT Bristol, CT Bristol, CT New York, NY Chicago, III. Bristol, CT Mumbai Location MSG2 Sports Ovrflw SET Asia (Sony TV) FOX College (Cen.) TV5MONDE (TV5) FOX College (Atl.) FOX College (Pac.) SIC (Portuguese) Seasonal Sports Seasonal Sports STAR IndiaPlus Seasonal Sports Seasonal Sports Seasonal Sports STAR IndiaGold Seasonal Sports Big Ten Network **BTN Overflow ESPN Classic NEO Cricket** FOX Soccer STAR One ABP News MSG Plus TV Globo TV Asia GOL TV ZeeTV MSG Letters Call Converter 688 689 969 705 706 708 710 715 701 702 703 709 714 718 Channel 682 684 069 691 692 693 694 695 704 720 681 707 721 169.7500 MHZ 169.7500 MHZ 169.7500 MHZ 169.7500 MHZ 169.7500 MHZ 169.7500 MHZ -ower Edge Frequency

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3)FCC Title 47, Section 76.5 (e)

sheets if necessary)
DATE EFFECTIVE: July 1, 2012 (Attach additional

> Comcast of Jersey City, LLC SYSTEM NAME:

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)

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Govt Access (A) (4) Pub-Ed

Pay (P) Tier (T)

Broadcast Basic (BB) FCC Must Carry (MC)

Cable Channel/	Converter			Doconflor	(2)	(6)	broadcast basic (bb)	Machine
Lower Edge Frequency	Channel	lattere	Contion	Mothod	2 1 (2)	77 (%)	Confidencest Dasic (NDD)	Nature of
	720	10	Location	Method	Class	Grade	Local Origination (LU)	Programming
	97/	Outaoor Cn.						Outdoor sports
	730	ESPNU	Bristol, CT	TVRO	က	N/A	F	College Sports
	731	NBA TV	New York, NY	TVRO	3	N/A	F	Sports
	732	CBS College Sports	New York, NY	TVRO	3	N/A	NBB	Sports
	733	NFL Network	New York, NY	TVRO	3	N/A	-	Sports
	734	NFL Red Zone	New York, NY	TVRO	3	N/A	F	Sports
	735	Tennis Channel	New York, NY	TVRO	ဗ	N/A	 	Sports
	736	Sportsman					-	Outdoor sports
	738	MLB	New York, NY	TVRO	3	N/A	-	Sports
	739	NHL Network	New York, NY	TVRO	3	N/A		Sports
613.2500 MHZ	751-760	Seasonal Sports	New York, NY	TVRO	3	N/A	۵	PPV Sports
733.2500 MHZ	177	SeasonalSports	Bristol, CT	TVRO	3	N/A	h	PPV Sports
733.2500 MHZ	772	SeasonalSports	Bristol, CT	TVRO	3	N/A	F	PPV Sports
733.2500 MHZ	773	SeasonalSports	Bristol, CT	TVRO	3	N/A	}	PPV Sports
733.2500 MHZ	774	SeasonalSports	Bristol, CT	TVRO	3	N/A	F	PPV Sports
733.2500 MHZ	775	SeasonalSports	Bristol, CT	TVRO	3	N/A	F	PPV Sports
733.2500 MHZ	9//	SeasonalSports	Bristol, CT	TVRO	3	N/A	-	PPV Sports
733.2500 MHZ	777	SeasonalSports	Bristol, CT	TVRO	3	N/A	-	PPV Sports
733.2500 MHZ	778	SeasonalSports	Bristol, CT	TVRO	3	N/A	<u> </u>	PPV Sports
733.2500 MHZ	779	SeasonalSports	Bristol, CT	TVRO	3	N/A	F	PPV Sports
733.2500 MHZ	780	Direct Tune	NYC	TVRO	က	N/A	F	Barker/Promo
	785	HD PPV	New York, NY	TVRO	3	N/A	F	PPV
	790	WABC-LIVE	New York, NY	Fiber	3	N/A	88	Entertainment
	793	WLIW-HD	New York, NY	Antenna	3	Public	88	Entertainment
	795	WXTV HD	North	OFF-AIR	3	В	MC,BB	Univision
	796		North	OFF-AIR	3	В	MC,BB	Telemundo
	797	WFUT HD	Newark, NJ	OFF-AIR	3	В	MC,BB	Telefutura
	799	WPXN-HD	New York, NY	Fiber	3	N/A	BB	Ion Entertainment
	800	M-NUNA-HD	New York, NY	Antenna	3	Public	88	Entertainment
	805	WCBS-HD	New York, NY	Fiber	3	N/A	BB	Entertainment

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (2), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e) (4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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ower Edge Frequency

Cable Channel/

My 9 Entertainment News & Information Fox Entertainment CW Entertainment Home Shopping Entertainment Entertainment Entertainment Entertainment Entertainmen Entertainment Entertainment Entertainment Public Broad Entertainmen Entertainmen Entertainmen Entertainmen Entertainment Entertainment Entertainmen Entertainmen Entertainmen Shopping Weather Variety Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) FCC Must Carry (MC) Broadcast Basic (BB) NBB RBB RBB NBB 88 BB 88 Govt Access (A) Pay (P) Tier (T) (4) Pub-Ed Public (3) FCC Ϋ́ N/A N/A ¥,X Ϋ́ N/A N/A ₹ Ž ΑX Ϋ́ × N/A N/A Ϋ́ N/A ΑX Ϋ́ N/A ΑN A/A ٧ Ϋ́ X/A ΑX N/A N/A A/N XX Ϋ́ Grade (2) FCC Class OFF-AIR Antenna Reception TVRO TVRO Fiber TVRO Fiber Fiber Fiber TVRO TVRO TVRO Method New York, NY W. Chstr, PA New York, NY Atlanta, GA Atlanta, GA Atlanta, GA Atlanta, GA Location Fox Business HD Hallmark HD **FOXNEWS HD** HSN HD JNIVER HD MNYW-HD **MSNBC HD** Comedy HD Comedy HD WWOR-HD WNBC-HD WABC-HD WNET-HD CNBC HD WPIX-HD WGN HD SYFY HD Spike HD SYFY HD WC HD Spike HD **QVC HD** CNN HD JSA HD FXHDE TNT HD HN H TBS HD TNT FD BS HD Letters Sa Ca Converter 805 804 813 814 815 816 806 808 809 818 819 825 Channel 811 817 820 821 822 823 824 826 828 828 829 825 807

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e)

FCC Must Carry (MC)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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							Broadcast Basic (BB)	
able Channel/	Converter	Call		Reception	(2) FCC	(3) FCC	Non-Broadcast Basic (NBB)	Nature of
ower Edge Frequency	Channel	Letters	Location	Method	Class	Grade	Local Origination (LO)	Programming
	831	A&E HD	New York, NY	TVRO	3	N/A	NBB	Entertainment
	832	Bravo HD	New York, NY	TVRO	3	N/A	NBB	Entertainment
	833	Ei HD	Los Angeles	TVRO	3	A/N	NBB	Celebrities
	834	Style HD	Los Angeles	TVRO	3	N/A	NBB	Lifestyle
	835	Lifetime HD	New York, NY	TVRO	3	N/A	NBB	Women's Prg.
	836	WEHD	New York, NY	TVRO	3	N/A	—	Women's Prg.
	837	TCHD	New York, NY	TVRO	3	N/A	NBB	Entertainment
	838	HGTV HD	New York, NY	TVRO	3	ΑN	NBB	Lifestyle
	839	FOOD HD	New York, NY	TVRO	3	N/A	NBB	Food
	840	Travel HD	New York, NY	TVRO	3	A/N	F	Travel
	841	TruTV HD	New York, NY	TVRO	3	A/N	NBB	Entertainment
	842	MSG Plus2 HD	New York, NY	TVRO	3	N/A	NBB	NY Sports HD
	843	tsNet	New York, NY	TVRO	3	N/A	NBB	NY Sports
	844	YES HD	New York, NY	TVRO	3	A/N	NBB	Yankees
	845	뫼	New York, NY	TVRO	3	N/A	NBB	NY sports
	846	MSG HD	New York, NY	TVRO	3	A/N	NBB	NY sports
	848	NBC Sportsnet HD	New York, NY	TVRO	3	N/A	NBB	sports
	849	GOLF HD	New York, NY	TVRO	3	N/A	NBB	Golf
	850	ESPN HD	Bristol, CT	TVRO	3	ΑX	NBB	Sports
	851		Bristol, CT	TVRO	ဗ	N/A	NBB	Sports
	852	ESPNews HD	Bristol, CT	TVRO	က	A/A	 	Sports
	853	ESPNU HD	Bristol, CT	TVRO	3	N/A	ļ-	Sports
	854	CBS College Sports H	New York, NY	TVRO	က	N/A	NBB	Sports
	855	Big Ten HD	Chicago, IL	TVRO	3	N/A	H	Sports
	857	SPEED HD E	New York, NY	TVRO	3	N/A	NBB	Sports
	860	NFL HD	New York, NY	TVRO	3	N/A	-	Football
	861	NFL RedZone HD	New York, NY	TVRO	3	N/A	 	NFL Highlights HD
	862		New York, NY	TVRO	3	N/A	F	Tennis
	863	NBA TV HD	New York, NY	TVRO	3	N/A	1	Sports
	865	TV One HD	Bethesda, MD	TVRO	ო	N/A	 	African- Amer. Prog.

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e)

FCC Must Carry (MC)

Govt Access (A) Pay (P) Tier (T)

(4) Pub-Ed

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
SYSTEM NAME:
Comcast of Jersey City, LLC

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African- Amer. Prog On Demand Access Children's Prog Children's Prog Children's Prog Children's Prog Children's Prog Entertainment County Music Music Videos Music Videos Music Videos Gospel music Green Living Int'l History Biography Nature Outdoors Gaming Science History Nature Movies Nature Movies Movies Movies Movies Movies Nature of Non-Broadcast Basic (NBB) Broadcast Basic (BB) NBB (3) FCC Ϋ́ N/A N/A N/A N/A N/A N/A X/A N/A N/A N/A ¥ Y/N Ϋ́ Ϋ́ N/A Ϋ́ X X Š Ϋ́ Ϋ́ ₹ Ž ΑX N/A N/A ¥ Z N/A (2) FCC က က TVRO TVRO TVRO TVRO TVRO TVRO TVRO TVRO IVRO TVRO T/R0 TVRO TVRO TVRO TVRO TVRO Reception TVRO New York, NY New York, NY New York, NY New York, NY Bethesda, MD New York, NY Bethesda, MD Bethesda, MD Bethesda, MD New York, NY Bethesda, MD Los Angeles Los Angeles Nashville, TN New York, NY NYC N Destination Amer. HD Gospel Music Channel HD Spotlight ON DEMAND PALLADIA HD H2 HD Content HISTORY HD SCIENCE HD NAT GEO HD ABC FAM HD Velocity HD **DISNEY HD** Encore HD DisneyXD MGM HD AMC HD CMT HD MTV HD Fuse HD TCM HD BET HD APL HD DSC HD VH1 HD HWC 무 Cartoon Bio HD 下の出 G4 HD Š S S Converter 875 868 869 876 878 879 880 881 882 883 884 885 886 889 877 888 890 892 893 894 867 887 891 Cable Channel

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc) (3)FCC Title 47, Section 76.5 (e)

DATE EFFECTIVE: July 1, 2012 (Attach additional sheets if necessary)

PROVIDE THE FOLLOWING INFORMATION FOR ALL Comcast of Jersey City, LLC SIGNALS CARRIED (1) SYSTEM NAME:

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Govt Access (A) (4) Pub-Ed

Pay (P) Tier (T)

Broadcast Basic (BB) FCC Must Carry (MC)

Non-Broadcast Basic (NBB) (3) FCC

Spotlight OnDmd Acc. Spotlight OnDmd Acc On Demand Access On Demand Access Prog. Guide & enter Span. Lang. prog 3D Sports Prog. Gavel to Gavel News/Entertain Business HD Catholic Prog. Women Prog Childrns' prog. Childrns' prog. Game shows State News Educational Shopping Congress Arts Prog. 3D Prog. Movies Nature Soccer Programming Nature of -ocal Origination (LO) NBB ⋖ N/A Ϋ́ ΑX ₹ Ž Ϋ́ N/A Y ∀ ۷ Z N/A Α/N N/A ΑX Ϋ́ Ϋ́ ΑN Ϋ́ ΑX ž Ϋ́ N/A ×× × X X Ϋ́ XX ¥ N ¥ ¥ ¥ ξ ₹ Grade (2) FCC Class Reception TVRO Fiber Method Los Angeles, Ca Santa Monica, CA Washington DC Washington DC New York, NY Washington DC Birmingham, AL New York, NY Bethesda, MD New York, NY New York, NY New York, NY New York, NY Los Angelas Edison, NJ **New York** Bristol, Ct Phila, PA Knoxville, TN Trenton, NJ NYC NYC NYC NYC NYC NYC N N NYC NYC NYC NYC Location earchlight Travel & Leisur Searchlight Entertainmen Searchlight On Demand earchlihgt Jobs by Monst Searchlight On Demand Searchlight Automotive Searchlight On Demand Investigation Disc. HD ON DEMAND Content ON DEMAND Content Searchlight Shop 987 Government Access Fox Soccer Ch. HD BBC America HD Nat Geo Wild HD Smithsonian HD Bloomberg HD Xfinity 3D Tv TV Guide HD Galavison HD C-SPAN HD News 12 HD Ovation HD The Hub HD Jewelry TV Oxygen HD **ETWN HD** Sprout HD **ESPN 3D** GSN HD LMN HD Letters Call 966-980 Converter 1216 1218 1225 1262 1265 1316 1318 1325 1334 1345 965 965 686 992 993 1217 1368 1505 1512 986 987 988 980 990 1511 Channel 981 991 -ower Edge Frequency Cable Channel/

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3)FCC Title 47, Section 76.5 (e)

sheets if necessary)
DATE EFFECTIVE: July 1, 2012 (Attach additional

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PROVIDE THE FOLLOWING INFORMATION FOR ALL Comcast of Jersey City, LLC SIGNALS CARRIED (1) SYSTEM NAME:

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Outdoor Sports Outdoor Sports Movies&Enter. Movies&Enter. Movies&Enter. Movies&Enter. Soccer Programming Nature of Non-Broadcast Basic (NBB) Local Origination (LO) Broadcast Basic (BB) FCC Must Carry (MC) NBB, T, P NBB, T, P NBB, T, P NBB, T, P Govt Access (A) Pay (P) Tier (T) (3) FCC Ϋ́ Ϋ́ Ϋ́ ¥ A/N N/A ۲ Grade (2) FCC Class Reception TVRO TVRO TVRO TVRO TVRO TVRO Method New York, NY New York, NY New York, NY NYC NYC NYC NYC Location Sportsmn Ch. HD Outdoor Ch. HD GOL TV HD VOD VOD OOV VOD Letters Call Converter 1513 1630 Channel 1631 N/A N/A ΑX N/A 577.2500 MHZ 583.2500 MHZ 589.2500 MHZ 595.2500 MHZ -ower Edge Frequency Cable Channel/

(1)For Shared Carriage, Please Provide Information on all Signals (2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting (3)FCC Title 47, Section 76.5 (e)

E. Rates

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Manage

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SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS

OF

COMCAST OF NEW JERSEY II, LLC (Union System)

COMCAST OF PLAINFIELD, LLC (Plainfield System)

COMCAST OF JERSEY CITY, LLC (Jersey City System)

COMCAST OF THE MEADOWLANDS, LLC (Meadowlands System)

Consolidated North New Jersey Date of Issue: May 2, 2012

Area Vice President

Shushan Aleaqui

Union System 800 Rahway Avenue Union, New Jersey 07083 (908) 602-7444

Plainfield System 73 Rock Avenue, P.O. Box 1069 Plainfield, New Jersey 07063 (908) 769-0812

Jersey City System 2121 Kennedy Blvd. Jersey City, New Jersey 07305 (201) 915-0508

Meadowlands System 171 River Road North Arlington, New Jersey 07031 (201) 997-6600

TERRITORY SERVED

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

Union System (Area 1)

Belleville East Orange Hillside Montclair Roselle Union Berkeley Heights Essex Fells Irvington Mountainside Roselle Park Verona Bloomfield Fairfield Kenilworth New Providence Scotch Plains West Caldwell Caldwell Fanwood Linden Orange Secaucus Westfield Carteret Garwood Livingston Perth Amboy South River West Orange Clark Glen Ridge Maplewood Rahway Springfield Winfield Cranford Harrison Millburn Roseland Summit Woodbridge

Plainfield System (Area 2)

Plainfield North Plainfield South Plainfield

Jersey City System (Area 3)

Jersey City

Meadowlands System (Area 4)

Borough of Carlstadt Borough of East Newark (Hudson) Borough of East Rutherford Borough of North Arlington Borough of Rutherford Borough of Wallington Town of Kearny (Hudson) Township of Lyndhurst

TERMS AND CONDITIONS

COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED SERVICES

ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS

Comcast Services will be provided to you ("you," "your," or "Customer") on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the "Agreement") by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area ("Comcast," "we," "us," or "our") and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, "affiliate" means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service ("Video") and Comcast High-Speed Internet service ("HSI") (each a "Service" and collectively the "Services"). The terms and conditions in the "GENERAL TERMS AND CONDITIONS" section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled "ADDITIONAL PROVISIONS APPLICABLE TO HSI". We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the "Effective Date") of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

Note: This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

GENERAL TERMS AND CONDITIONS

1. ACCEPTANCE OF THIS AGREEMENT

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

2. CHARGES AND BILLINGS

- a. Charges, Fees, and Taxes You Must Pay. You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY. We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.
- For Video Customers. Video price information is supplied with our Welcome Kit.
- For HSI Customers. HSI price information is available at www.comcast.com (or an alternative site if we notify you).
- •• For Minimum Term Customers. If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.
- **b.** How We Will Bill You. Unless you have signed a minimum term addendum, Services are provided to you on a month-to-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and Consolidated North New Jersey

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fees. IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES. You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the full balance owed to us by accepting partial payment.

- c. Third-Party Charges That Are Your Responsibility. You acknowledge that you may incur charges with third-party service providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.
- **d.** Alternative Billing Arrangements. In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.
- e. Payment by Credit Card or Check. If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

f. Our Remedies if You Pay Late or Fail to Pay

- i. Late or Non-Payments: You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.
- ii. Fees Not Considered Interest or Penalties: Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.
- **iii.** Collection Costs: If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.
- iv. Suspension/Disconnect: If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive.
- g. Reconnection Fees and Related Charges. Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.
- h. Our Right to Make Credit Inquiries. YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS

INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.

i. Your Responsibilities Concerning Billing Questions. Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

3. REFUNDABLE DEPOSIT

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

4. CHANGES TO SERVICES

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

5. ACCESS TO YOUR PREMISES

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT

a. Comcast Equipment. You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time agreeable to you and us. YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY. You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly

responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

b. Customer Equipment

- i. Responsibility: Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the "Customer Equipment").
- For HSI Customers. You can find Comcast's current minimum technical and other requirements for HSI customers at http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.
- ii. Non-Recommended Configurations: Customer Equipment that does not meet Comcast's minimum technical or other specifications constitutes a "Non-Recommended Configuration." NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.
- iii. No Unauthorized Devices or Tampering: You agree not to attach any unauthorized device to Comcast Equipment or the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network's signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.
- c. Inside Wiring. You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of

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any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

• For HSI Customers.

- **a.** Acceptable Use Policy. The Comcast Acceptable Use Policy ("AUP") and other policies concerning HSI are posted on the Service's Web site at www.comcast.net (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.
- **b. Prohibited Uses of HSI.** You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, "Web hosting" or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

9. TERMINATION OF THIS AGREEMENT

- a. Term. This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast's minimum requirements.
- b. Termination by You. Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on www.comcast.com; or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).
- c. Suspension and Termination by Comcast. Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the

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Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast's ability to provide the Services to you or others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.

- d. Your Obligations upon Termination. You agree that upon termination of this Agreement you will do the following:
- 1. You will immediately cease all use of the Services and all Comcast Equipment;
- 2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
- 3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

10. LIMITED WARRANTY

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

11. LIMITATION OF COMCAST'S LIABILITY

- **a. Application.** The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents, contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.
- **b. Customer Equipment.** CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.
- For HSI Customers. YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE

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INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.

- **c. Other Services or Equipment.** BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.
- d. Software. When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.
- e. Disruption of Service. The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment ("High Risk Activities"). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightening, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding

twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES. Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

- For New Jersey Customers. Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.
- f. Third Parties. Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content to the providers of such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.
- g. Damages. EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS **AGENTS** SUPPLIERS, EMPLOYEES. OR CONTRACTORS SHALL UNDER -CIRCUMSTANCES OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION. CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.
- h. Customer's Sole Remedies. Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of

implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by law.

i. Survival of Limitations. All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

12. INDEMNIFICATION AND LIABILITY OF CUSTOMER

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

13. BINDING ARBITRATION

- **a. Purpose.** If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.
- **b. Definitions.** As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). "Dispute" is to be given the broadest possible meaning that will be enforced. As used in this Provision, "Comcast" means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name "Comcast", including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term "Arbitration Provision" means all the terms of this Section 13.
- c. Right to Opt Out. IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING WWW.COMCAST.COM/ARBITRATIONOPTOUT, OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.
- d. Initiation of Arbitration Proceeding/Selection of Arbitrator. If you or Comcast elect to

resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

1. American Arbitration Association ("AAA"), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, www.adr.org

Consolidated North New Jersey Date of Issue: May 2, 2012

- 2. National Arbitration Forum ("NAF"), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, www.arbitration-forum.com
- e. Arbitration Procedures. Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act ("FAA"), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The threearbitrator panel will issue its decision within one hundred and twenty (120) days of the date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

f. Restrictions:

- 1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.
- 2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.
- 3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.
- **g.** Location of Arbitration. The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.
- h. Payment of Arbitration Fees and Costs. COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDABLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND

COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.

i. Severability. If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.

j. Exclusions from Arbitration. YOU AND COMCAST AGREE THAT THE FOLLOWING WILL

NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

k. Continuation. This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

14. CUSTOMER PRIVACY NOTICE AND SECURITY

- a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to www.comcast.com/privacy.
- b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

15. GENERAL

- a. Entire Agreement. This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.
- b. Additional Representations and Warranties. In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:
- i. Age: You are at least 18 years of age.
- ii. Customer Information: During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance

with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.

- **c.** Information Provided to Third Parties. Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.
- d. Revocable License. The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.
- e. Protection of Comcast's Information and Marks. All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.
- **f. Export Laws.** You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.
- g. Retention of Rights. Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• For HSI Customers. Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on www.comcast.com or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at www.comcast.net, <a

ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE

In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.

1. INTELLECTUAL PROPERTY RIGHTS

- a. End User Licenses. You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI. b. Ownership of Addresses. You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.
- **c.** Authorization. Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.
- **d.** Copyright. Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy, redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.
- e. Material Downloaded through HSI. In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

2. IP ADDRESSES

Comcast will provide you with dynamic Internet protocol ("IP") address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

3. ADDITIONAL LIMITATIONS ON COMCAST'S LIABILITY FOR HSI

a. Responsibility for Content. You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.

- b. Monitoring of Postings and Transmissions. Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.
- c. Eavesdropping. Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to "eavesdropping." This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.
- **d. FTP/HTTP Service Setup.** You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer's Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.
- e. File and Print Sharing. HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.
- **f. Facilities Allocation.** Comcast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.
- g. Cookies. You acknowledge that accessing certain Web sites through HSI may result in a "cookie" being placed on your computer system. Cookies are small files stored on a computer's hard drive to simplify and improve a user's Web experience. If you don't want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT

IMPORTANT — READ CAREFULLY: BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.

1. GRANT OF LIMITED LICENSE

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, ("Comcast") grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the "Software"), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, non-commercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

2. NO OWNERSHIP RIGHTS

You have no ownership rights in any Software. Rather, you have a limited license to use the Software as long as this Software License Agreement remains in full force and effect. Ownership of the Software and all intellectual property rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

3. THIRD PARTY SOFTWARE

There are software programs contained within certain Software that have been licensed to Comcast by third parties. The term "Software" as used herein shall refer to such third party software except where the term Software refers expressly to the ownership or other specific rights of Comcast. The same terms and conditions, including all limitations and restrictions, set forth in this Software License Agreement apply to each third party software program contained in the Software.

4. INTELLECTUAL PROPERTY AND PRIVACY

- a. The Software contains material that is protected by United States Copyright Law and trade secret law, and by international treaty provisions. All rights not specifically granted to you herein are reserved to Comcast and to any third party with ownership rights in Software and documentation used in the Software. You may not remove any proprietary notice of Comcast or any other party from any copy of Software or documentation.
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10. GENERAL

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- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or
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- d. This Software License Agreement and this Agreement shall constitute the entire Agreement between the parties hereto. If any part of this Software License Agreement is found invalid or unenforceable, the remainder of this Software License Agreement shall remain in full force and effect and shall be interpreted so as to reasonably give effect to the intention of the parties.

COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

1. USE OF SERVICE

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

2. COMCAST HOME NETWORKING SERVICE

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHomeTM-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

3. FEES AND CHARGES

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

4. REVISION

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking

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Date of Issue: May 2, 2012

Effective: May 9, 2012

or the first bill thereafter

Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

5. NO CHANGE

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

RATES AND CHARGES 1.6,8

TRIPLE PLAY AND DOUBLE PLAY PACKAGES - MONTHLY

XF TRIPLE PLAY PACKAGES (a)

1.	Starter XF Triple Play Bundle (includes Digital Starter for primary outlet, Performance Internet Service and Digital Voice Unlimited ¹⁰)	\$136.99
	• SurePrice (b)	\$119.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$114.99
2.	Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet, Performance Internet Service and Digital Voice Unlimited ¹⁰)	\$149.99
	• SurePrice (b)	\$129.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$124.99
3.	HD Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet, HD Technology Fee, Starz®, Performance Internet Service and Digital Voice Unlimited ¹⁰)	\$159.99
	• SurePrice (b)	\$139.99
	 SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011) 	\$134.99
4.	HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred for primary outlet, HD Technology Fee, HBO®, Starz®, Blast! ® Internet Service and Digital Voice Unlimited ¹⁰)	\$179.99
	• SurePrice (b)	\$159.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	
5.	HD Premier XF Triple Play Bundle (includes Digital Preferred with DVR service or AnyRoom DVR service for primary outlet, HD Technology Fee, HBO®, Showtime®, Starz®, Cinemax®, Sports Entertainment Package, Blast!® Internet Service and Digital Voice Unlimited ¹⁰)	\$204.99
	• SurePrice (b)	\$179.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	
6.	HD Complete XF Triple Play Bundle (includes Digital Premier with AnyRoom DVR Service for the primary outlet, HD Technology Fee, HD Additional Outlet Service on up to 3 additional outlets, The Movie Channel®, Blast!® Internet Service, Wireless Gateway, XFINITY Signature Support, Wireless Network Support and Digital Voice Unlimited ¹⁰)	\$234.99
	• SurePrice (b)	\$219.99
MULT	TLATINO PAQUETE TRIPLE (a)	

MULTILATINO PAQUETE TRIPLE (a)

- 1. MultiLatino Plus Paquete Triple (includes MultiLatino Plus, Economy Internet Service \$84.85 and Local with More Voice¹⁰) (Not available for new subscription.)
- 2. MultiLatino Extra Paquete Triple (includes MultiLatino Extra, Economy Internet \$94.85 Service and Local with More Voice¹⁰) (Not available for new subscription.)

3.	MultiLatino Max Paquete Triple (includes MultiLatino Max, Performance Internet Service and Digital Voice Unlimited ¹⁰)	\$134.99
	• SurePrice (b)	\$119.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$114.99
4.	MultiLatino Ultra Paquete Triple (includes MultiLatino Ultra, Performance Internet Service, and Digital Voice Unlimited ¹⁰)	\$144.99
	• SurePrice (b)	\$129.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$124.99
5.	MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra, HD Technology Fee, Digital Converter with High Definition Television (HDTV) capabilities, Starz®, Performance Internet Service and Digital Voice Unlimited ¹⁰)	\$154.99
	• SurePrice (b)	\$139.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$134.99
6.	MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HD Technology Fee, Digital Converter with High Definition Television (HDTV) capabilities, HBO®, Starz®, Blast!® Internet Service and Digital Voice Unlimited ¹⁰)	\$174.99
	• SurePrice (b)	\$159.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$154.99
7.	MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, Digital Video Recorder (DVR) Service, HBO®, Starz®, Showtime®, Cinemax®, Sports Entertainment Package, Blast!® Internet Service and Digital Voice Unlimited ¹⁰)	\$204.99
	• SurePrice (b)	\$179.99
	• SurePrice (b) (for 12 month promotion customers subscribing before October 1, 2011)	\$174.99
TRIPL	E PLAY(a) AND DOUBLE PLAY PACKAGES	
1.	Value Plus Triple Play (includes Digital Starter, Performance Internet Service and Local with More voice service ¹⁰ .)	\$124.99
2.	Performance Extra (includes Limited Basic with Digital Converter and Remote on	Ψ12.7.
2	primary outlet and Performance Internet Service.) (Not available for new subscription.)	\$62.95
3.	Blast Extra (includes Limited Basic with Digital Converter and Remote on primary outlet and Blast!® Internet Service.) (Not available for new subscription.)	\$72.95
4.	Blast Plus (includes Digital Economy for the primary outlet and	
5.	Blast!® Internet Service.)	\$79.99
J.	Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet Service and Local with More voice service ¹⁰ .)	\$ 84.85

- (a) Requires a Voice/Data Modem.
- (b) SurePrice only available for 12 months to XF Triple Play or MultiLatino Paquete Triple Play customers after 12 month promotional package

CABLE SERVICES AND PACKAGES – MONTHLY

		Area 1	Area 2	<u>Areas 3&4</u>
1.	Limited Basic ⁹ (Digital Converter, Digital Adapter, CableCard or			
	Digital-Ready television required)	\$14.30	\$14.40	\$13.15
2.	Family Tier (includes Limited Basic, Digital Converter, Remote and			
_	certain additional channels – please refer to our channel lineup)	\$31.60	\$31.70	\$30.45
2.	Digital Economy (includes Limited Basic, Digital Converter, Remote			
2	and certain additional channels – please refer to our channel lineup)	\$29.95	\$29.95	\$29.95
3.	Digital Starter (includes Standard Cable, Digital Converter and	0.60.00	***	
<i>-</i>	Remote) II		\$69.00	•
5.	Digital Preferred (includes Standard Cable and Digital Preferred Tier)	\$86.95	\$86.95	\$85.45
				A 11 A
6.	Digital Preferred plus One (includes Digital Preferred and your choice of			All Areas
0.	1 of the following services: HBO®, Cinemax®, Starz® or Showtime®)			¢10405
7.	Digital Preferred Plus (includes Digital Preferred, HBO®, Showtime® and	Ctorra(B)	12	\$104.95 \$120.95
8.	Digital Prener (includes Digital Preferred, HBO®, Showtime® and Digital Premier (includes Digital Preferred, HBO®, Showtime®, Cinemax			\$120.93
0.	and Sports Entertainment Package)	.w, Statz	S)	\$136.90
9.	MultiLatino Plus (includes Limited Basic, MultiLatino, Digital Converter			\$150.90
· ·	and Remote)			\$ 29.95
10.	MultiLatino Extra (includes Digital Economy and MultiLatino)			\$ 39.95
11.	MultiLatino Max (includes Digital Economy, MultiLatino and certain addi	tional		Ψ 33.33
	digital channels – please refer to our channel lineup)			\$ 59.95
12.	MultiLatino Ultra (includes Digital Economy, MultiLatino, Digital Preferre	ed Tier ar	nd	
	certain additional digital channels – please refer to our channel lineup)			\$ 76.90
	•			,
DIGITAL SEI	RVICES ^{1,5,7} – MONTHLY(EXCEPT AS NOTED)			,
	· · · · · · · · · · · · · · · · · · ·			
DIGITAL SEI	MultiLatino (digital tier of Spanish language programming) (c)			
	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle			\$16.95
1.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle	- 12		\$16.95 \$10.00
1. 2.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c,			\$16.95 \$10.00 \$ 7.95
1. 2. 3.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a	and Remo	ote)(g)	\$16.95 \$10.00
1. 2.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas	and Remo	ote)(g)	\$16.95 \$10.00 \$ 7.95
1. 2. 3.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI	and Remo	ote)(g)	\$16.95 \$10.00 \$ 7.95 \$17.95
1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.)	and Remo	, (0)	\$16.95 \$10.00 \$7.95 \$17.95
1. 2. 3.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to	and Remoic only DTV Digital B	conomy	\$16.95 \$10.00 \$ 7.95 \$17.95
1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa	and Remoic only DTV Digital B	conomy	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95
1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) ²	and Remo ic only DTV Digital E bilities is	conomy	\$16.95 \$10.00 \$ 7.95 \$17.95
1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service – (Requires subscription	and Remoic only DTV Digital E bilities is	Sconomy required	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95
1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service – (Requires subscriptio Technology Fee as well as Digital Economy, Digital Starter or Digital Preference of the programming of the programmin	and Remoic only DTV Digital Education of HD referred.	Sconomy required	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95
1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service – (Requires subscriptio Technology Fee as well as Digital Economy, Digital Starter or Digital Pronly with one or more Digital Additional Outlet Service with HD Converter.	and Remoic only DTV Digital Education of HD referred.	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 ,d. \$7.00
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1. 2. 3. 4.	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service – (Requires subscription Technology Fee as well as Digital Economy, Digital Starter or Digital Pronly with one or more Digital Additional Outlet Service with HD Conve 3 clients per household. Requires professional install.) Digital Additional Outlet Service (includes converter and remote) (per outlet)	and Remo ic only DTV Digital E bilities is n of HD referred.	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 d. \$7.00
 2. 3. 4. 6. 	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter at HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service - (Requires subscription Technology Fee as well as Digital Economy, Digital Starter or Digital Pronly with one or more Digital Additional Outlet Service with HD Converse clients per household. Requires professional install.) Digital Additional Outlet Service (includes converter and remote) (per outle with HD (Requires HD Technology Fee)	and Remotic only DTV Digital Education of HD referred. Interpretation of the referred arter, maximum and the referred arter, maximum arter.	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 d. \$7.00 \$10.00 \$9.25 \$9.25
 2. 3. 4. 6. 	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service - (Requires subscriptio Technology Fee as well as Digital Economy, Digital Starter or Digital Pronly with one or more Digital Additional Outlet Service with HD Conve 3 clients per household. Requires professional install.) Digital Additional Outlet Service (includes converter and remote) (per outle with HD (Requires HD Technology Fee) with DVR Service (Requires Digital Additional Outlet Service with	and Remotic only DTV Digital Education of HD referred. Interpretation of the referred arter, maximum and the referred arter, maximum arter.	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 ,d. \$7.00 \$10.00 \$9.25 \$9.25 \$7.00
 2. 3. 4. 6. 7. 	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service - (Requires subscriptio Technology Fee as well as Digital Economy, Digital Starter or Digital Pr only with one or more Digital Additional Outlet Service with HD Conve 3 clients per household. Requires professional install.) Digital Additional Outlet Service (includes converter and remote) (per outle with HD (Requires HD Technology Fee) with DVR Service (Requires Digital Additional Outlet Service with with AnyRoom DVR Service (Requires AnyRoom DVR Service)	and Remotic only DTV Digital Education of HD referred. Interpretation of the referred arter, maximum and the referred arter, maximum arter.	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 d. \$7.00 \$10.00 \$9.25 \$9.25
 2. 3. 4. 6. 	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service - (Requires subscriptio Technology Fee as well as Digital Economy, Digital Starter or Digital Pronly with one or more Digital Additional Outlet Service with HD Conve 3 clients per household. Requires professional install.) Digital Additional Outlet Service (includes converter and remote) (per outle with HD (Requires HD Technology Fee) with DVR Service (Requires AnyRoom DVR Service) Digital Adapter Outlet (Digital Adapter and remote required)	and Remotic only DTV Digital Education of HD referred. Teter, max et) h HD)	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 ,d. \$7.00 \$10.00 \$9.25 \$9.25 \$7.00
 2. 3. 4. 6. 7. 	MultiLatino (digital tier of Spanish language programming) (c) Without subscription to a Triple Play Bundle With subscription to a Triple Play Bundle Sports Entertainment Package (includes certain digital sports channels) (c, Digital Preferred Tier (includes certain digital channels, Digital Converter a HD Technology Fee – primary outlet only (Not available to Limited Bas subscribers. HDTV capable television set and Digital Converter with HI capabilities are required.) Digital Video Recorder (DVR) Service – (Available with subscription to Digital Starter or Digital Preferred. A Digital Converter with DVR capa HD Technology Fee subscription required on primary outlet.) AnyRoom Digital Video Recorder (DVR) Service - (Requires subscriptio Technology Fee as well as Digital Economy, Digital Starter or Digital Pr only with one or more Digital Additional Outlet Service with HD Conve 3 clients per household. Requires professional install.) Digital Additional Outlet Service (includes converter and remote) (per outle with HD (Requires HD Technology Fee) with DVR Service (Requires Digital Additional Outlet Service with with AnyRoom DVR Service (Requires AnyRoom DVR Service)	and Remotic only DTV Digital Education of HD referred. Teter, max et) h HD)	Sconomy required Sold imum	\$16.95 \$10.00 \$7.95 \$17.95 \$9.95 ,d. \$7.00 \$10.00 \$9.25 \$9.25 \$7.00

	the interactive electronic programming guide or other two-way interactive	
	services.) ²	
	Primary outlet and up to 2 additional outlets	No Charge
	Each additional outlet beyond the 3 rd outlet	\$ 1.49
9.	Premium Services – requires a Digital Converter or CableCard (d)	
	HBO®	
	Without subscription to a HD Triple Play Package	\$21.95
	With subscription to a HD Triple Play Package	\$15.00
	Cinemax®, Starz®, Showtime® or The Movie Channel (TMC®)®	
	Without subscription to a HD Triple Play Package	\$21.95
	With subscription to a HD Triple Play Package	\$10.00
	Playboy®	\$21.95
10.	International Premium Services - requires a Digital Converter or CableCard (d)	
	TV Asia (South Asian), Zee TV (South Asian), NEO Cricket, Saigon Broadcasting	
	Television Network (SBTN, Vietnamese), SET Asia (Sony, South Asian) or	
	Channel One Russia (C1R, Russian)	\$14.99
	Israeli Network Channel, TV Polonia (Polish) or TV Globo (Portuguese/Brazilian)	\$14.99 \$19.99
	GMA Life TV (Filipino)	\$ 6.99
	GMA Pinoy TV (Filipino) or TFC (The Filipino Channel)	\$ 0.99 \$11.99
	DW (Amerika - German), Rai Italia (Italian), SIC (Portuguese) or TV5 Monde (French	
	ART (Arabic)	•
	Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin)	\$12.99
	(only available in Area 1)	¢11 05
	TV Asia and Zee TV (only available in Area 1 and Area 3)	\$11.95
	Russian 3 Pack (includes Channel One Russia, Russian Television Network (RTN)	\$21.00
	and TV1000 Russian Kino)	¢22.00
	,	\$22.99
	Dragon Pack (includes CTI-Zhong Tian, CCTV-4, Phoenix Info News, Phoenix North	610.00
	America and ETTV Super Channel)	\$19.99
	GMA Pinoy TV and GMA Life TV	\$16.99
	GMA Pinoy TV and TFC Elita Pack (includes GMA Pinos TV GMA LIG TV 17FG)	\$19.99
	Elite Pack (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
	Italian Pack (includes Rai Italia and Mediaset)	\$14.99
	Desi Mega Pack (includes SET Asia, Zee TV, TV Asia, NEO Cricket, STAR India	0.47.00
	NEWS, Life OK, STAR India PLUS and STAR India GOLD)	\$42.99
	STAR India Pack (includes STAR India NEWS, Life OK, STAR India PLUS and	
	STAR India GOLD)	\$24.99
11.	Pay-Per-View and On Demand Services - requires a Digital Converter	
	Pay-Per-View and On Demand Movies and Events (per title or event)	Prices Vary
	Sports Season Packages	Call for
	Sel	ections and Pricing
	Streampix TM (h)	\$ 4.99
	Disney Family Movies ON DEMAND (d)	\$ 5.99
	Bollywood ON DEMAND (d)	
	Without subscription to TV Asia, Zee TV, SET Asia, NEO Cricket, STAR	
	India Pack or Desi Mega Pack	\$12.99
	With subscription to TV Asia, Zee TV, SET Asia, NEO Cricket, STAR	
	India Pack or Desi Mega Pack	\$ 9.99
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Filipino ON DEMAND (d)	
Without subscription to TFC, GMA Pinoy TV, GMA Life TV or Elite Pack	\$ 7.99
With subscription to TFC, GMA Pinoy TV, GMA Life TV or Elite Pack	\$ 5.99
The Jewish Channel ON DEMAND (d)	\$ 6.99
here! (only available ON DEMAND) (d)	\$ 7.99
WWE 24/7 (only available ON DEMAND) (d)	\$ 7.99
Too Much For TV ON DEMAND (d)	\$14.99
Howard Stem ON DEMAND	
Monthly (d)	\$10.99
Annual Prepayment Plan (automatically	
renewed annually at the then current prices.) (e)	\$119.99

- (c) A Digital Converter or a CableCard is required.
- (d) If cancelled in the first month of subscription, subscriber will be charged the greater of, 1) \$5.00 or 2) a prorate of the monthly rate.
- (e) If cancelled in the first month of subscription, subscriber will be charged a minimum of \$10.99, with the remainder of the prepayment credited to the subscriber's account. If cancelled between the 2nd and 6th month, subscriber will receive a \$25 credit. If cancelled after 6 months, no credit will be issued.
- (f) Subscription to Digital Starter, Digital Preferred or MultiLatino Max required. If cancelled in the first month of subscription, subscriber will be charged the monthly service rate of \$7.95.
- (g) Subscription to Digital Starter or Digital Preferred required.
- (h) Requires digital converter and Limited Basic to receive Streampix on television. Streampix included with the following tiers of service: Blast PlusTM, HD Preferrred Plus XF Triple Play, HD Premier XF Triple Play or HD Complete XF Triple Play. HD content requires subscription to HD Technology fee. Streaming to iOS device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.

EQUIPMENT CHARGES – MONTHLY²

~ •	ministration of the state of th	
	Jersey City)	No Charge
2.	Limited Basic Only Converter (addressable) (l)	\$ 0.60
3.	Digital Converter (i)	\$ 2.15
4.	Remote Control	\$.20
5.	Digital Converter, with High Definition Television (HDTV) capabilities (i, j)	\$ 2.15
6.	Digital Converter, with Digital Video Recorder (DVR) capabilities (i, m)	\$ 2.15
7.	Limited Basic only Digital Adapter (o) and Remote Control	
	Primary outlet and up to 2 additional outlets	No Charge
	Each additional outlet beyond the 3 rd outlet	\$.50
8.	Digital Adapter (n) and Remote Control	\$.50
9.	CableCard (First card in device) (k)	No Charge
10.	CableCard (Second card in same device) (k)	\$ 1.15
11.	Customer-Owned Video Equipment Credit (p)	\$ 2.50

Limited Basic Only Converter (non-addressable) (not available for new subscription in

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1.

- (i) Includes access to an interactive electronic programming guide. Access to digital channels, digital music services, multiple channels of the premium service(s) subscribed to separately (where available), pay-perview services and certain video-on-demand services is based upon level of video service subscription.
- (j) Available to Limited Basic only customers with an HDTV capable television set (not provided by the Company). All other customers require a subscription to either the HD Technology Fee (primary outlet) or HD Additional Outlet Service (each additional outlet).
- (k) Only available to customers with a digital cable ready television set (not provided by the Company). Provides access to digital video and music services subscribed to separately and multiple channels of the premium service(s) subscribed to separately (where available). Does not provide access to payper-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (1) The charge for a Limited Basic Only Converter (digital) on a primary outlet will be reduced from \$0.60 to \$0.50 through a \$0.10 BPU Credit. Such credit will expire on December 31, 2012.
- (m) Subscription to Digital Video Recorder (DVR) service is required.
- (n) Subscription to Digital Adapter Outlet is required.
- (o) Does not provide access to premium services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (p) Available to customers that subscribe to a package that includes a converter and remote but choose to use qualifying video equipment and do not lease Comcast equipment.

INSTALLATION CHARGES² (per occurrence unless noted)

1.	Standard Installation-primary outlet	\$43.90
	(standard installation: 150 feet or less from tap) (aerial and underground)	
2.	Non-standard Installation work (q)	\$33.18/hr ³
3.	Reconnect Charge, Service Area Relocation Installation, or Transfer of Service	\$28.60
	(existing customer moves within service area and takes current	
	equipment to a new residence that is already cabled)	
4.	Additional Outlet Installation (cabled or non-cabled, same trip)	\$14.15
5.	Additional Outlet Installation (cabled or non-cabled, separate trip)	\$26.94
6.	Activate Pre-Existing Additional Outlet (same trip)	\$7.75
7.	Activate Pre-Existing Additional Outlet (separate trip)	\$10.97
8.	DVD, VCR or Picture-In-Picture Installation (same trip)	\$ 8.42
9.	DVD, VCR or Picture-In-Picture Installation (separate trip)	\$16.17
10.	Relocation of Outlet (interior work only, same trip)	\$13.60
11.	Relocation of Outlet (interior work only, separate trip)	\$22.62
12.	Premium Service, Video Game, A/B Switch, Converter or Remote Control	No Charge
	Installation (same trip)	<u> </u>
13.	Parental Control Device Installation (same or separate trip)	No Charge
14.	Remote Control Unit Installation (customer picks up)	No Charge
15.	Service Calls (non-cable related problem [a problem not caused by	C
	a defect in the facilities or of the services provided by the Company],	
	or damage caused by customer negligence)	\$27.98
16.	Hourly Service Charge	\$33.18hour ³
17.	Change of Service:	
	Add Service (installed other than with primary outlet and technician goes to home)	\$16.74
	Delete Service (technician goes to home)	\$11.18
	Add or Delete Service (subsequent to initial install and (a) customer picks up or	
	drops off converter, or (b) addressable addition or deletion)	\$1.99

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18. Video Reactivation Fee

\$1.99

(q) Non-standard work includes, but is not limited to, installations over 150 feet from tap, wall fishing, extensive drop ceiling work, basement crawl space, attic work, removal and replacement of fixtures, relocation of drops and installation of customer owned equipment (e.g. Home Theater, Speakers, etc.).

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

1. Service Protection Plan (per month) (Maintenance and/or repair of customers' internal video and telephone service wiring shall be made for a charge at the Service Call rate unless a customer subscribes to the Service Protection Plan. If a customer elects to subscribe to the Service Protection Plan in consideration of the company waiving a service call charge, 6 month minimum subscription required. If subscription is cancelled within the 6 months after a chargeable service call, customer will be charged for the service call.) ²

\$3.95

2. Computer Protection Plus (per month) (Protection for computers, laptops and tablets. Includes Service Protection Plan.)(r)

\$9.95

3. Triple Play Protection (per month) (Protection for computers, laptops, tablets, flat panel televisions and home phones. Includes Service Protection Plan.) (s)

\$19.95 applicable monthly fees

- FCC user fee, as prescribed by FCC
 Payment by Phone Processing Fee via Automated Response Unit
- \$2.00
- 6. Payment by Phone Processing Fee via Customer Account Executive

\$5.99

7. Returned Check or Insufficient Funds Charge

- \$25.00
- 8. Non-returned, Lost, Stolen, or Missing Equipment Customer to be charged the actual full replacement cost of the equipment not returned.
- 9. Repairs or Replacement of Equipment Customer charged cost to Company of replacing or repairing equipment damaged (not to exceed actual full replacement cost).
- 10. Late Charge A customer whose account is over 30 days past the due date is to be charged a late charge of \$7.95.
- 11. In Person Collection of Past Due Balance

\$18.30

\$.50

- 12. Financial Deposit Amount of up to one month of service may be requested of any customer who is delinquent in his/her account over 45 days and is disconnected as a result.
- 13. Converter/remote deposit not to exceed replacement cost.
- 14. Optional Separate Billing of Services (per month, per additional bill)
 (at request of customer; applies when separate bills are requested at the same address; only available to a customer with a home based business)
 - (r) See http://signaturesupport.xfinity.com for information on Computer Protection Plus
 - (s) See http://signaturesupport.xfinity.com for information on Triple Play Protection

HARDWARE COSTS²

1.	A/B Switch	No Charge
2.	Parental Control Device	No Charge
3.	Extra Cable (two fittings provided at no additional cost)	\$.50 per foot
4.	Transformers	\$.50 per unit
5.	Other Cable Materials or Hardware	Cost of materials, mailing and handling
6.	Closed-Captioned Equipment for Hearing Impaired (included)	des installation) Cost of equipment

7. HDTV Cabling

Cost of materials

SERVICES AND EQUIPMENT NO LONGER AVAILABLE FOR NEW SUBSCRIPTION - MONTHLY

1.	Expanded Basic ^{4, 9}		Area 2 \$54.60	Areas 3&4 \$54.35
2.	Standard Cable (Limited Basic and Expanded Basic) 9	\$69.00	\$69.00	\$67.50
3.	Showtime®/The Movie Channel (TMC®)®(Digital Converter or CableCa	rd requir	ed)	\$21.95
4.	Analog Addressable Converter ²			No Charge
5.	Selecto (digital tier of Spanish language programming) (includes a Digital and Remote) (Digital Converter or CableCard required)	Converte	er	\$16.95
6.	High Definition (HD) Triple Play Packages			
	 HD Starter (includes Digital Starter, HD Technology Fee, Performance I and Digital Voice Unlimted¹⁰) HD Preferred (includes Digital Preferred, HD Technology Fee, Performance I and Digital Preferred) 		Service	\$144.99
	Internet Service and Digital Voice Unlimted ¹⁰) HD Plus (includes Digital Preferred with one premium (HBO®), HD Tec		, Fee	\$159.95
	Blast!® Internet Service and Digital Voice Unlimted 10) HD Premier (includes Digital Premier, Digital Video Recorder (DVR) Se	0,	r rcc,	\$169.99
	Ultra Internet Service and Digital Voice Unlimted ¹⁰)	or vice,		\$209.99
7.	Digital packages			
	Total Premium (includes Digital Preferred, HBO®, Showtime®, TMC®, C Starz®) 13	Cinemax (3136.90
	Comcast Digital Plus Gold (includes Digital Preferred and choice of 3 of th following services: HBO®, Cinemax®, Starz®, Showtime®,TMC®	e	7	
	or Showtime®/TMC®.) Comcast Digital Plus Silver (Includes Digital Preferred and choice of 2 of the following services: HBO®, Cinemax®, Starz®, Showtime®, TMC® of the following services: HBO®, Cinemax®, Starz®, Showtime®, TMC® of the following services: HBO®, Cinemax®, Starz®, Showtime			\$120.95
	Showtime®/TMC®.)			\$104.95
	Comcast Digital Plus Gold (Includes Digital Preferred and choice of 2 of th following services: HBO®, Cinemax®, Starz®, Showtime® or TMC® CableLatino Optimo Preferred (includes Limited Basic, Digital			\$120.95
	Preferred Tier and Selecto) (not present in Area 3) CableLatino Optimo Preferred with HBO® (includes Limited Basic, Digita	1		\$33.95
	Preferred Tier and Selecto) (not present in Area 3)			\$43.95
	CableLatino (includes Limited Basic and Selecto) (not present in Area 3)			\$22.95
	CableLatino with HBO® (includes Limited Basic and Selecto) (Areas 2 &	4 only)		\$32.95
	Area 1 Only			
J., 137 ·	CableLatino Plata (includes Digital Preferred, Selecto and HBO®)			\$ 93.55
dated North	New Jersey		T .00	

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	Comcast Select (includes Digital Starter) with Showtime® and HBO® Comcast Select (includes Digital Starter) with HBO® and Cinemax® Comcast Select (includes Digital Starter) with HBO® and Playboy® Comcast Select (includes Digital Starter) with HBO®	\$105.75 \$105.75 \$105.75 \$ 90.85
	Area 2 Only	
	Comcast Select (includes Digital Starter) with HBO®, Showtime® and TMC® Comcast Select (includes Digital Starter) with HBO® and Cinemax® CableLatino Plata (includes Digital Preferred, Selecto and HBO®)	\$100.35 \$100.35 \$90.65
	Area 3 only	
	Comcast Select (includes Digital Starter) with HBO® and Cinemax® CableLatino Plata (includes Digital Preferred, Selecto and HBO®)	\$100.35 \$94.75
	Area 4 only	
	CableLatino Plata (includes Digital Preferred, Selecto and HBO®) Comcast Analog Select 96	\$93.55 \$105.75
INTERNET	SERVICES – RESIDENTIAL	
1.	Monthly Internet Service (1)	
	Economy (3) With Subscription to another Comcast Service Without Subscription to another Comcast Service Economy Plus (6) With Subscription to another Comcast Service Without Subscription to another Comcast Service Performance Starter (2) Performance 11,12 With Subscription to another Comcast Service Without Subscription to another Comcast Service Blast!® With Subscription to another Comcast Service Without Subscription to another Comcast Service Ultra (3) With Subscription to another Comcast Service Without Subscription to another Comcast Service Extreme 50 With Subscription to another Comcast Service Without Subscription to another Comcast Service	\$29.95 \$39.95 \$29.95 \$39.95 \$49.95 \$48.95 \$62.95 \$72.95 \$62.95 \$77.95 \$99.95 \$114.95
	Extreme 105	\$199.95
2.	Cable Modem Rental (monthly) ²	\$ 7.00
3. Consolidated No	Wireless Gateway Modem/Router (monthly) ²	\$ 7.00
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4.	Wireless Router Rental (monthly) (4) ² G Class Wireless Router N Class Wireless Router	No Charge No Charge
5.	Each Additional IP Address (monthly)	\$ 6.95
6.	Wireless Networking Support (monthly)	\$ 5.95
7.	Wireless Networking Support Enrollment Fee	\$39.00
8.	Temporary Suspension of Internet Service (only customer's e-mail address remains active) (monthly)	\$10.00
9.	Internet Service Standard Installation ² (includes installation of standard additional outlet, software, and NIC or USB device and cabling from cable modem to personal computer) (laptop PC users must provide own NIC) All Internet Services except for Extreme 105 Extreme 105 service	\$99.00 \$249.00
10.	Internet Service Re-installation of NIC or Software (separate trip) ²	\$49.00
11.	Wireless Networking On-Site Professional Set-Up (With Video, Internet or Digital Voice Installation) ²	l \$49.95
12.	Wireless Networking On-Site Professional Set-Up (Separate Trip) ²	\$99.95
13.	Wireless Networking On-Site Professional Set-Up (Additional Device) ²	\$29.95
14.	Internet Service Reactivation Fee ²	\$ 5.00
15.	Purchase of Cable Modem ²	\$99.00
16.	Purchase of Self-Install Kit ² (includes software, NIC, splitter and necessary cabling)(requires customer self-installation and may not be available in all areas)	\$29.95
17.	Purchase of Home Networking Gateway Modem/Router ²	\$179.99
18.	Purchase of Home Networking network card or USB adapter (each) ² IBM PC compatible MAC PC compatible	\$30.00 \$49.99
19.	Purchase of Home Plug Set ²	\$55.00
20.	Purchase of N Class Wireless PCMCIA Adapter ²	\$59.95
21.	Purchase of N Class USB Adapter ²	\$69.00
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22. Service Calls – Internet Service²

\$40.00

- (1) Many factors affect speed. Actual speeds may vary and are not guaranteed. Cable Modem required. Home Networking Service available for up to 4 computers and/or other computer-related devices (i.e. gaming consoles, printers, etc.). Home Networking equipment required. A N Class wireless router is required to receive Home Networking Service for either the Ultra, Extreme 50 or Extreme 105 Internet Services.
- (2) Performance Starter does not include PowerBoost®. Includes download speeds up to 6Mbps and upload speeds up to 1Mbps.
- (3) No longer available for new subscription.
- (4) Cable Modem Required.
- (5) For more information regarding Internet services please visit: http://www.comcast.com/Corporate/Learn/HighSpeedInternet/highspeedinternet.html?lid=2LearnHSI &pos=Nav
- (6) Does not include PowerBoost®.

COMMERCIAL SERVICES 6,7

VIDEO SERVICES - MONTHLY

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Bars & Restaurants (not available for new subscription)

Union and Plainfield

a. Standard Cable - Primary Outlet

\$108.65

b. Each Additional Outlet (without converter)

\$15.00

c. Converter and Remote (each additional outlet)²

same as residential

Jersey City and Meadowlands

a. Standard Cable - Primary Outlet

\$111.10

b. Each Additional Outlet (without converter)

\$15.40

c. Converter and Remote (each additional outlet)²

same as residential

3. All Other Commercial (not available for new subscription)

Union and Plainfield

a. Limited Basic - Primary Outlet (1)

\$36.20

b. Standard Cable - Primary Outlet (1)

\$89.40

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 c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)² 	\$15.00 same as residential
Jersey City	
 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)² 	\$91.45 \$15.40 same as residential
Meadowlands	
 a. Limited Basic – Primary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)² 	\$36.20 \$90.95 \$15.40 Same as Residential
Digital Music (not available for new subscription)	
 a. With Subscription to Standard Cable-primary outlet b. Without Subscription to Standard Cable-primary outlet c. Each Additional Outlet 	\$36.70 \$47.20 \$22.35
SPT – Portuguese Channel - Commercial (not available for new subscripting (Meadowlands only)	ion) same as residential
Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00

7. Installation²

4.

5.

6.

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.
- (2) Digital Converter is required.

VIDEO (PRIVATE VIEW) AND BUSINESS CLASS INTERNET SERVICES UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly

prices may apply pursuant to preexisting contracts)

Video Plus \$ 4.95 Standalone \$ 24.95

Information and Entertainment (consists of residential Limited Basic

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	channels, Family Tier channels, CNBC and Golf Channel) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standalone (for customers entering a contract before November 16, 2011) Standard (consists of Standard Cable) (2)	\$ 39.95
	Video Plus	\$ 59.95
	Standalone	\$ 74.95
	Standalone (for customers entering a contract before November 16, 2011) Preferred (consists of Standard Cable and certain residential Digital Preferred Tier channels) (2)	\$ 69.95
	Video Plus	\$ 74.95
	Standalone	\$ 89.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95
2.	Monthly Business Class Internet Service	
	Basic Connect (downstream speed up to 768Kbps/upstream speed up to 384Kbps) (per location)	
	With subscription to another Comcast Service	\$ 29.95
	Without subscription to another Comcast Service	\$ 39.95
	Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps with Powerboost TM 14; 2 e-mail boxes, domain name,	¥ -2.3.
	Starter website) (per location)	\$ 59.95
	Preferred (includes SMC router) (downstream speed up to 16Mbps/ upstream speed up to 2Mbps with Powerboost ^{TM 14} ; 4 e-mail boxes,	
	domain name, Starter website) (per location) Premium (includes SMC router) (downstream speed up to 22Mbps/	\$ 89.95
	upstream speed up to 5Mbps with Powerboost ^{TM 14} ; 4 e-mail boxes,	
	domain name, Starter website) (per location)	\$ 99.95
	Deluxe (includes SMC router) (downstream speed up to 50Mbps/	
	upstream speed up to 10Mbps; 8 e-mail boxes,	* * * * * * * * * * * * * * * * * * * *
	domain name, Starter website) (per location)	\$ 189.95
	Lite (Not available for new subscription)	\$ 60.00
	Standard (Not available for new subscription)	\$ 95.00
	Enhanced (Not available for new subscription)	\$160.00
3.	Digital Outlet Service (monthly, per outlet, maximum of 19 additional	
	outlets available) (2)	\$ 9.95
4.	High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5)	\$ 12.95
5.	Digital Adapter Service (includes adapter and remote) (6)	
	Primary outlet	No Charge
	Each additional outlet (per outlet)	\$ 9.95
6.	Monthly Premium Services (3)	

Digital Music Service

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With subscription to a Monthly Video Service	\$	29.95
Without subscription to a Monthly Video Service	\$	39.95
Business Class TV Sports Pack (4)	\$	8.95
Business Class TV Selecto	\$	15.95
ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Polonia, TV Asia,		
Filipino Channel or Zee TV (8)	\$	30.00
Globo TV or RTPi (8)	\$	40.00
SPT (7)	\$	40.00
TV-5 (8)	\$	35.00
TV Asia and Zee TV (8)	\$	50.00

7. Business Class Internet Service and TV Standard Installation² (discounts may apply based on length of contract)

\$250.00

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. Rates applicable with subscription to Video and/or Business Class Internet Services under a contract with term of one (1) year or longer. For contracts entered into before February 28, 2011, rates do not reflect \$20.00 bundle discount provided to customers who subscribe to both Video and Business Class Internet Services under a contract with a term of one (1) year or longer. If any service is cancelled or downgraded during any contract term (except during the first 30 days following service activation), early termination fees shall apply. Such fees will be equal to 75% of the remaining monthly fees that would have been payable through the end of the contract term. AFTER THE INITIAL CONTRACT TERM, THE CONTRACT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE PERIODS OF ONE (1) YEAR EACH ("RENEWAL TERMS(S)") AT COMCAST'S REGULAR CHARGES UNLESS NOTICE OF NON-RENEWAL IS PROVIDED AT LEAST THIRTY (30) DAYS BEFORE EXPIRATION OF THE INITIAL CONTRACT TERM OR THE THEN CURRENT RENEWAL TERM. During any Renewal Term, the Company may adjust its service prices with thirty (30) day notice. During such notice period, customer may cancel or downgrade service(s) without incurring the early termination fees described above. Business Class Internet Service limited to service to a single outlet. Equipment required for certain services. Other equipment provided is subject to regular charges, which are in addition to prices shown.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.

- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) This service is only available in Harrison, Perth Amboy and South River.
- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.

MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)

1. Monthly Business Class Triple Play Bundles (not available for new subscription)

Starter Triple Play (2)

With Starter Business Class Internet Service	\$ 99.00
With Preferred Business Class Internet Service	\$119.00

Preferred Triple Play

Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines.

\$149.00

Premium Triple Play

Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines.

\$159.00

2. Monthly Business Class Internet and Digital Voice Packages

Starter

Includes Starter Business Class Internet Service and Business	
Class Digital Voice 10 with 1 Full Featured Voice Line.	\$ 99.00
Includes Preferred Business Class Internet Service and Business	
Class Digital Voice 10 with 1 Full Featured Voice Line.	\$119.00

Preferred

Includes Preferred Business Class Internet Service and Business
Class Digital Voice¹⁰ with 2 Full Featured Voice Lines. \$149.00

Premium

Includes Premium Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines. \$159.00

(1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. Rates applicable with subscription to Video, Business Class Internet and/or Business Class Digital Voice Services under a contract with term of two (2) years or longer. If any service is cancelled or downgraded during any contract term (except during the first 30 days following service activation), early termination fees

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shall apply. Such fees will be equal to 75% of the remaining monthly fees that would have been payable through the end of the contract term. AFTER THE INITIAL CONTRACT TERM, THE CONTRACT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE PERIODS OF ONE (1) YEAR EACH ("RENEWAL TERMS(S)") AT COMCAST'S REGULAR CHARGES UNLESS NOTICE OF NON-RENEWAL IS PROVIDED AT LEAST THIRTY (30) DAYS BEFORE EXPIRATION OF THE INITIAL CONTRACT TERM OR THE THEN CURRENT RENEWAL TERM. During any Renewal Term, the Company may adjust its service prices with thirty (30) day notice. During such notice period, customer may cancel or downgrade service(s) without incurring the early termination fees described above. Business Class Internet Service limited to service to a single outlet. Equipment required for certain services. Other equipment provided is subject to regular charges, which are in addition to prices shown.

(2) Includes Basic Video Service and Business Class Digital Voice¹⁰ with 1 Full Featured Voice Line.

VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels)	\$ 29.95
Digital Basic Plus (consists of residential Limited Basic channels,	
Family Tier channels, CNBC and Golf Channel) (2)	\$ 54.95
 Customers entering a contract before November 16, 2011 	\$ 49.95
Digital Standard (consists of Standard Cable) (3)	\$ 84.95
 Customers entering a contract before November 16, 2011 	\$ 79.95
Digital Deluxe (consists of Standard Cable and certain residential	
Digital Preferred Tier channels) (3)	\$ 109.95
 Customers entering a contract before November 16, 2011 	\$ 139.95
Sports Entertainment Deluxe (consists of Digital Deluxe and Business	
Class TV Sports Pack and 4 High Definition Outlets)	\$189.95
,	

2. Monthly Outlet Charges

Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
Digital Outlet Service - Per Outlet for the 9 th outlet and beyond (2)	\$ 5.95
High Definition Outlet Service - Per Outlet for up to 8 outlets (4)	\$ 12.95
High Definition Outlet Service - Per Outlet for the 9 th outlet and beyond (4)	\$ 8.95
Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 9.95
Digital Adapter Service – Per Outlet for the 9 th outlet and beyond (7, 8)	\$ 5.95

3. Monthly Premium Services (6)

\$ 29.95
\$ 39.95
\$ 34.95
\$ 15.95

Union

ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Polonia, TV Asia

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Effective: May 9, 2012 or the first bill thereafter

or Zee TV	\$ 30.00
Globo TV	\$ 40.00
SPT (9)	\$ 40.00
TV-5	\$ 35.00
TV Asia and Zee TV	\$ 50.00
Plainfield	
TV Asia	\$ 30.00
Globo TV	\$ 40.00
Jersey City	
ART, TV Asia, Filipino Channel or Zee TV	\$ 30.00
Globo TV	\$ 40.00
TV Asia and Zee TV	\$ 50.00
Meadowlands	
RAI or TV Polonia	\$ 30.00
Globo TV or RTPi	\$ 40.00
Monthly Digital Packages	
Sports and Entertainment Standard (includes Digital Standard and	
Business Class TV Sports Pack)	\$ 99.95
Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class	
TV Sports Pack and 4 High Definition Outlets)	\$ 179.95

- (1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Rates applicable with subscription to Video Services under a contract with term of one (1) year or longer. If any service is cancelled or downgraded during any contract term (except during the first 30 days following service activation), early termination fees shall apply. Such fees will be equal to 75% of the remaining monthly fees that would have been payable through the end of the contract term. AFTER THE INITIAL CONTRACT TERM, THE CONTRACT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE PERIODS OF ONE (1) YEAR EACH ("RENEWAL TERMS(S)") AT COMCAST'S REGULAR CHARGES UNLESS NOTICE OF NON-RENEWAL IS PROVIDED AT LEAST THIRTY (30) DAYS BEFORE EXPIRATION OF THE INITIAL CONTRACT TERM OR THE THEN CURRENT RENEWAL TERM. During any Renewal Term, the Company may adjust its service prices with thirty (30) day notice. During such notice period, customer may cancel or downgrade service(s) without incurring the early termination fees described above. Equipment required for certain services. Other equipment provided is subject to regular charges, which are in addition to prices shown.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

4.

- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.
- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

INTERNET SERVICES – COMMERCIAL

1.	Monthly Internet Service	
	Small office / home office (includes up to 5 IP addresses) (downstream	
	speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$95.00

2.	Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP	
	addresses, 7 email accounts and modem/router) (6 month minimum service per location)	
	Standard Service (per end user) (downstream speed up to 6 Mbps/	
	upstream speed up to 1 Mbps; minimum of 10 employee end users)	\$60.00
	Enhanced Service (per end user) (downstream speed up to 16 Mbps/	
	upstream speed up to 2 Mbps; minimum of 10 employee locations)	\$80.00
	(volume discounts available based on number of end users and length	
	of contract)	

3. Monthly Business Class Internet Service

Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one	
year service contract required, early termination fees of up to 70% of	
the remaining amount due under the contract may apply)	
(per location)	\$39.95
Lite Service (includes modem) (downstream speed up to 12 Mbps/upstream	
speed up to 2 Mbps; 1 dynamic IP address; 7 e-mail addresses)	
(per location) (1)	\$95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream	
speed up to 2 Mbps; 2 e-mail boxes, starter website) (per location)	\$95.00

Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2 Mbps with Powerboost^{TM 14}; 2 e-mail boxes, domain name, starter website) (per location) \$145.00

Standard Service (includes modem/router)(downstream speed up to 12Mbps/
upstream speed up to 2 Mbps with Powerboost^{TM 14}; 1 dynamic IP
address; 7 e-mail addresses, NAT-based firewall and networking
support; Domain-name hosting) (per location) (1)
\$145.00

Preferred (includes SMC router) (downstream speed up to 16Mbps/

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	upstream speed up to 2 Mbps with Powerboost ^{TM 14} ; 4 e-mail boxes, domain name, starter website) (per location)	\$200.00
	Enhanced Service (includes modem/router) (downstream speed up to 16Mbp upstream speed up to 2 Mbps with Powerboost ^{TM 14} ; 1 dynamic IP	os/
	address; 20 business-class e-mail addresses, NAT-based firewall ar	
	networking support; Domain-name hosting) (per location) (1)	\$200.00
	Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/	
	upstream speed up to 10Mbps; 15 e-mail boxes, domain name,	00.00.05
	Starter website) (contract required) (per location)	\$369.95
	Equipment Fee (2)	\$ 7.00
	Static IP Addresses (not available to Business Class Access and Lite subscribe	•
	1 Static IP Address	\$30.00
	5 Static IP Addresses 13 Static IP Addresses	\$60.00
		\$34.95
	Business Class E-mail (not available to Business Class Access and Lite subscr	
	Outlook Web (2GB storage, Outlook Web Access 2007 and support f	
	mobile devices with Active Sync) (per e-mail box)	\$ 3.99
	Outlook Full (2GB storage, Outlook 2007 on the Desktop and	# < 00
	Sharepoint; 2 sites per company) (per e-mail box)	\$ 6.99
	Business Class E-mail (per 5 e-mail addresses) (1)	\$15.00
	Business Web Site Hosting (not available to Business Class Access and Lite	
	subscribers)	#10.00
	Business (20GB storage and 300GB transfer)	\$19.99
	Commerce (30GB storage, unlimited transfer and shopping cart)	\$39.99
	Professional (80GB storage, unlimited transfer, shopping cart, dedicated SSL Certificate and supports MS SQL, Java and Coldfusion	
	Advanced Features)	\$79.99
	Service Charge (100MB site) (1)	\$24.95
	Service Charge (200MB site) (1)	\$49.95
	Service Charge (350MB site) (1)	\$74.95
4.	Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel	100
	establishments only) (Minimum contract term of 5 years for establishments with less the	
	rooms; Minimum contract term of 3 years for establishments with 100 rooms or more))
	Guest Package (per room) (includes access, service, equipment, support,	Ø1 # OO
	transport and network monitoring)	\$15.00
	Guest Plus Package (per room) (includes all Guest Package services and	017.50
	service to one meeting room)	\$17.50
	Service to Additional Meeting Rooms (per meeting room)	\$300.00
5.	Teleworker Commercial Standard Installation ²	\$99.00
6.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less	
	than 2 days notice (no charge for 1st Missed Service Appointment incident)	\$99.00
7.	Business Class Internet Service Standard Installation ²	\$250.00
8.	Business Web Site Hosting Installation ²	\$50.00
	th New Jersey by 2, 2012	fective: May 9, 2012

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9. HospitalityONE Commercial Internet Service Installation²

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

- (1) No longer available for new subscription.
- (2) Contract required.

¹Discounts for multiple services and/or promotions may be offered.

²May be subject to sales tax, where applicable.

³Hourly charges billed per person in 15 minute increments.

⁴May be purchased in conjunction with Limited Basic on each outlet.

⁵May be purchased in conjunction with Limited Basic.

⁶Limited Basic - includes all local and distant broadcast channels plus community access channels. Federal law requires subscription to Limited Basic to receive any other level of service.

⁷Premium services are <u>not</u> provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

⁸Subject to governmental franchise fees in accordance with state and federal law.

⁹A discount of 10% shall apply to those customers in East Orange only who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20. In all other areas, a 10% discount on Limited Basic is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20. (Discount is not available to bulk customer accounts.)

¹⁰Digital Voice Unlimited and Local with More voice services are provided by another Comcast company. Regular monthly rate for Digital Voice Unlimited is \$39.95 with subscription to video service and Internet Service. Regular monthly rate for Local with More voice service is \$24.95, and \$0.05 per minute for non-local calls with subscription to video service and Internet Service.

¹¹ \$10.00 package discount provided to customers who subscribe to a minimum of Digital Starter, Performance Internet Service and Digital Voice Unlimited¹⁰ at regular (non-promotional or contract) rates.

¹² \$20.00 package discount provided to customers who subscribe to Digital Preferred Plus, Performance Internet Service and Digital Voice Unlimited¹⁰ at regular (non-promotional or contract) rates.

^{13 \$30.00} package discount provided to customers who subscribe to Total Premium, Sports Entertainment Package, Blast!® Internet Service and Digital Voice Unlimited 10 at regular (non-promotional or contract) rates.

¹⁴ PowerBoostTM provides bursts of download and upload speeds for the first 10 MB and 5 MB of service, respectively, for 6 Mbps service and for the first 20 MB and 10 MB, respectively, for 16 Mbps service.

F. Bonding & Insurance

GENERAL SURETY RIDER

To be attached and form a part of

Type of Bond: Contract

Bond No.: 10088717096022

Dated effective: 2/15/1996

(MONTH, DAY, YEAR)

executed by: COMCAST CABLEVISION OF JERSEY CITY, INC., as Principal,

(PRINCIPAL)

and by: Travelers Casualty and Surety Company of America, as Surety,

(SURETY)

and in favor of: CITY OF JERSEY CITY, COUNTY OF HUDSON, STATE OF NE.

(OBLIGEE)

In consideration of the mutual agreements herein contained the Principal and the Surety hereby consent to changing

INFORMATION	FROM	TO
Principal Name	COMCAST CABLEVISION OF JERSEY CITY, INC.	Comcast of Jersey City, LLC

Nothing herein contained shall vary, alter or extend any provision or condition of this bond except as herein expressly stated.

This rider is effective 8/9/2004

(MONTH, DAY, YEAR)

Signed and Sealed 8/9/2004

(MONTH, DAY, YEAR)

BY:

Travelers Casualty and Surety Company of America SURETY

Judith A. McGoogan, ATTORNEY-IN-FACT

ACKNOWLEDGEMENT BY SURETY

STATE OF ILLINOIS COUNTY OF Cook

Surety Company of America and acknowledged that she executed the said instrument as , 20 04 , before me, Sheryll A. Rosengerg, a Notary Public, within and for said County and State, personally appeared Judith A. McGoogan to me personally known to be the Attorney-in-Fact of and for Travelers Casualty & the free act and deed of said Company. On this 9th day of August

my office in the aforesaid County, the day and year in this certificate first above written. IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal, at

Sherry Public Rosenton G

NOTARY PUBLIC - STATE OF ILLINOIS MY COMMISSION EXPIRES:05/02/08 SHERYLL A ROSENBERG OFFICIAL SEAL

TRAVELERS CASUALTY AND SURETY COMPANY FARMINGTON CASUALTY COMPANY Hartford, Connecticut 06183-9062

POWER OF ATTORNEY AND CERTIFICATE OF AUTHORITY OF ATTORNEY(S)-IN-FACT

KNOW ALL PERSONS BY THESE PRESENTS, THAT TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY, corporations duly organized under the laws of the State of Connecticut, and having their principal offices in the City of Hartford, County of Hartford, State of Connecticut, (hereinafter the "Companies") hath made, constituted and appointed, and do by these presents make, constitute and appoint: Jacquelyn M. Norstrom, Margaret M. Adalpe, Robina K. Fisher, Mary Lou Obos, Mario Remand, Marianne A. Steiner, Dorothy J. Fox, Mary W. Mahoney, Judith A. McGoogan, Sharon L. Size, of Chicago / Oaktrook Torrace, Piliois, their true and lawful Attorney(s)-in-Fact, with full power and authority hereby conferred to sign, execute and acknowledge, at any place within the United States, the following instrument(s): by his/her sole signature and act, any and all bonds, recognizances, contracts of indemnity, and other writings obligatory in the nature of a bond, recognizance, or conditional undertaking and any and all consents incident thereto and to bind the Companies, thereby as fully and to the same extent as if the same were signed by the duly authorized officers of the Companies, and all the acts of said Attorney(s)-in-Fact, pursuant to the authority herein given, are hereby ratified and confirmed.

This appointment is made under and by authority of the following Standing Resolutions of said Companies, which Resolutions are now in full force and effect:

VOTED: That the Chairman, the President, any Vice Chairman, any Executive Vice President, any Senior Vice President, any Vice President, any Second Vice President, the Treasurer, any Assistant Treasurer, the Corporate Secretary or any Assistant Secretary may appoint Attorneys-in-Fact and Agents to act for and on behalf of the company and may give such appointee such authority as his or her certificate of authority may prescribe to sign with the Company's name and seal with the Company's seal bonds, recognizances, contracts of indemnity, and other writings obligatory in the nature of a bond, recognizance, or conditional undertaking, and any of said officers or the Board of Directors at any time may remove any such appointee and revoke the power given him or her.

VOTED: That the Chairman, the President, any Vice Chairman, any Executive Vice President, any Senior Vice President or any Vice President may delegate all or any part of the foregoing authority to one or more officers or employees of this Company, provided that each such delegation is in writing and a copy thereof is filed in the office of the Secretary.

VOTED: That any bond, recognizance, contract of indemnity, or writing obligatory in the nature of a bond, recognizance, or conditional undertaking shall be valid and binding upon the Company when (a) signed by the President, any Vice Chairman, any Executive Vice President, any Senior Vice President or any Vice President, any Second Vice President, the Treasurer, any Assistant Treasurer, the Corporate Secretary or any Assistant Secretary and duly attested and sealed with the Company's seal by a Secretary or Assistant Secretary, or (b) duly executed (under seal, if required) by one or more Attorneys-in-Fact and Agents pursuant to the power prescribed in his or her certificate or their certificates of authority or by one or more Company officers pursuant to a written delegation of authority.

This Power of Attorney and Certificate of Authority is signed and sealed by facsimile (mechanical or printed) under and by authority of the following Standing Resolution voted by the Boards of Directors of TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY, which Resolution is now in full force and effect:

VOTED: That the signature of each of the following officers: President, any Executive Vice President, any Senior Vice President, any Vice President, any Assistant Secretary, and the seal of the Company may be affixed by facsimile to any power of atterney or to any certificate relating thereto appointing Resident Vice Presidents, Resident Assistant Secretaries or Attorneys-in-Fact for purposes only of executing and attesting bonds and undertakings and other writings obligatory in the nature thereof, and any such power of attorney or certificate bearing such facsimile signature or facsimile seal shall be valid and binding upon the Company and any such power so executed and certified by such facsimile signature and facsimile seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.

2024 2101 100001 11000022	Bond	No:	10088717096022
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BOND

a corporation or principal offices AETNA CASUA State of Connect at 151 Farmingt CITY OF JERSE Thousand and 00	ALL MEN BY THESE PRESENTS, That we, COMCAST CABLEVISION OF JERSEY CITY, INC., ganized and existing under and by virtue of the laws of the State of New Jersey, with located at 1500 Market Street Philadelphia PA, as Principal and THE ALTY AND SURETY COMPANY, a corporation organized and existing under the laws of the ticut, licensed to do business in the State of New Jersey, with its Home Office located on Avenue, Hartford, Connecticut 06156, as Surety, are held and firmly bound unto CYCITY, COUNTY OF HUDSON, STATE OF NEW JERSEY as Obligee, in the sum of Twenty Five 20/100 (\$25,000) Dollars, lawful money of the United States of America, for the payment of which to be made the Principal and the Surety bind themselves, their successors and assigns, jointly and
severally, firmly	by these presents.
the CITY OF JE 03/10/1986 authorized to bu	CITY OF JERSEY CITY, COUNTY OF HUDSON, STATE OF NEW JERSEY en granted municipal consent to build, operate and maintain a cable television system in and for ERSEY CITY, COUNTY OF HUDSON, STATE OF NEW JERSEY , and by Certificate of Approval issued, by the Board of Public Utilities of the State of New Jersey, the above said Principal has been a cable television system in and for the said SEY CITY, COUNTY OF HUDSON, STATE OF NEW JERSEY CITY OF JERSEY CITY, COUNTY OF HUDSON, STATE OF NEW JERSEY The country of Hudson, State of New Jersey, the above said Principal has been and maintain a cable television system in and for the said SEY CITY, COUNTY OF HUDSON, STATE OF NEW JERSEY
by the Board of all appropriate g the said cable te and shall satisfy concerned with of	THEREFORE, The condition of this obligation is such that if the said Principal shall comply with rovisions of the aforesaid Ordinance as modified by the aforesaid Certificate of Approval issued Public Utilities as the same may hereafter be modified or amended, and shall further abide by governmental laws and regulations pertaining to the construction, operation and maintenance of elevision system in and for the
	nd shall go into effect 04/30/1996 and shall remain in effect for one year from that date the conditions set forth below.
THIS BO	OND IS SUBJECT TO THE FOLLOWING CONDITIONS:
1	This bond shall be automatically renewed from year to year unless
1	Anything to the contrary herein notwithstanding, this bond shall remain in effect only so long as the said Principal, or its successors or assigns, holds a valid Certificate of Approval to construct, operate and maintain a cable television system in and for the CITY OF JERSEY CITY, COUNTY OF HUDSON, STATE OF NEW TERSEY

3. In the event of an asserted default on the part of COMCAST CABLEVISION OF JERSEY CITY, INC., CITY OF JERSEY CITY, COUNTY OF HUDSON, STATE OF NEW JERSEY Shall notify the said Principal within thirty (30) days after the municipality shall have had knowledge of such default.

4. No suit, action or proceeding shall be maintained against COMCAST CABLEVISION OF JERSEY CITY, INC., its successors or assigns, hereunder, unless the same shall be instituted within one (1) year after the termination of the BOND.

COMCAST CABLEVISION OF JERSEY CITY, INC. (Principal)

BY: Dought Statement

THE AETNA CASUALTY AND SURETY COMPANY (Surety)

Douglas R. Hite, Attorney-In-Fact

BY:



POWER OF ATTORNEY AND CERTIFICATE OF AUTHORITY OF ATTORNEY(S)-IN-FACT

KNOW ALL MEN BY THESE PRESENTS, THAT THE AETNA CASUALTY AND SURETY COMPANY, a corporation duly organized under the laws of the State of Connecticut, and having its principal office in the City of Hartford, County of Hartford, State of Connecticut, hath made, constituted and appointed, and does by these presents make, constitute and appoint

Douglas R. Hite, Tracy E. Griffith *

State of

County of

Arlington

On this 15th day of February, 1996, before me personally appeared Douglas R. Hite, known to me to be the Attorney-in-fact of The Aetna Casualty and Surety Company, the corporation that executed the within instrument, and acknowledged to me that such corporation executed the same.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal, at my office in the aforesaid county, the day and year in this certificate first above written

MY COMMISSION EXPIRES:

Assistant Secretaries or Attorneys-in-Fact for purposes only of executing and accessing donor on nature thereof, and any such power of attorney or certificate bearing such facsimile signature or facsimile seal shall be valid and binding upon the Company and any such power so executed and certified by such facsimile signature and facsimile seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.

IN WITNESS WHEREOF, THE AETNA CASUALTY AND SURETY COMPANY has caused this instrument to be signed by its February

Vice President.

and its corporate seal to be hereto affixed this

2nd day of

State of Connecticut

ss. Hartford

County of Hartford

95 , before me personally came GEORGE W. THOMPSON to me known, who, 2nd day of February . 19 Vice President of THE AETNA CASUALTY AND SURETY COMPANY, the being by me duly sworn, did depose and say: that he/she is corporation described in and which executed the above instrument; that he/she knows the seal of said corporation; that the seal affixed to the said instrument is such corporate seal; and that he/she executed the said instrument on behalf of the corporation by authority of his/her office under the Standing Resolutions thereof.



My commission expires August 31, 1998 Dorothy L. Marti

CERTIFICATE

Assistant

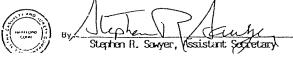
I, the undersigned, Secretary of THE AETNA CASUALTY AND SURETY COMPANY, a stock corporation of the State of Connecticut, DO HEREBY CERTIFY that the foregoing and attached Power of Attorney and Certificate of Authority remains in full force and has not been revoked; and furthermore, that the Standing Resolutions of the Board of Directors, as set forth in the Certificate of Authority, are now in force.

Signed and Sealed at the Home Office of the Company, in the City of Hartford, State of Connecticut. Dated this

15th

February

, 19 96





CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 01/18/2012

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s)

ceruncate noticer in neu or	such endorsement	5).					
PRODUCER MARSH USA INC. TWO LOGAN SQUARE					CONTACT NAME: PHONE (A/C, No, Ext):	FAX (A/C, No):	
PHILADELPHIA, PA 19103-2797					E-MAIL	(2/0, 110).	
Attn: Comcast.Certs@marsh.com	Fax: 212-948-0360				ADDRESS:		
					INSURER(S) AFFORDING COVERAGE		NAIC #
05194 -ALL-GAWU-11-12	COMCA JERSE	NJ.	NO	NO	INSURER A: ACE American Insurance Company		22667
INSURED COMCAST OF JERSEY CITY, LLC					INSURER B: ACE Property And Casualty Ins Co		20699
2121 JFK BOULEVARD					INSURER C: Indemnity Ins Co Of North America		43575
JERSEY CITY, NJ 07305					INSURER D:		
					INSURER E :		
					INSURER F:		
COVERAGES	CERTIFICAT	E NUM	BER:		CLE-003250356-23 REVISION NUM	MRER.	

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	R TYPE OF INSURANCE		SUBR	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS		
	GENERAL LIABILITY					111111111111111111111111111111111111111	EACH OCCURRENCE	s	4,900,000
Α	X COMMERCIAL GENERAL LIABILITY			XSL G25532867	12/01/2011	12/01/2012	DAMAGE TO RENTED PREMISES (Ea occurrence)	\$	4,900,000
	CLAIMS-MADE X OCCUR						MED EXP (Any one person)	\$	10,000
	V \$400,000 CUD						PERSONAL & ADV INJURY	\$	4,900,000
	X \$100,000 SIR				and the second		GENERAL AGGREGATE	\$	25,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						PRODUCTS - COMP/OP AGG	\$	6,000,000
	Trocion JECT LOC							\$	
	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	s	10,000,000
Α	X ANY AUTO SCHEDULED			ISA H08692506	12/01/2011	12/01/2012	BODILY INJURY (Per person)	\$	
	AUTOS AUTOS				Í		BODILY INJURY (Per accident)	\$	
	HIRED AUTOS NON-OWNED AUTOS						PROPERTY DAMAGE (Per accident)	S	
								\$	
_	X UMBRELLA LIAB X OCCUR						EACH OCCURRENCE	\$	5,000,000
В	EXCESS LIAB CLAIMS-MADE			XOO G25833892	12/01/2011	12/01/2012	AGGREGATE	\$	5,000,000
	DED RETENTION\$							\$	
С	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			WLRC46771473 (AOS)	12/01/2011	12/01/2012	X WC STATU- OTH- TORY LIMITS ER		
Α .	ANY PROPRIETOR/PARTNER/EXECUTIVE N	N/A		WLRC46771485 (CA)	12/01/2011	12/01/2012	E.L. EACH ACCIDENT	\$	2,000,000
Α	(Mandatory in NH) If yes, describe under			WLRC46771497 (MN)	12/01/2011	12/01/2012	E.L. DISEASE - EA EMPLOYEE	\$	2,000,000
A	DESCRIPTION OF OPERATIONS below			SCFC46771503 (WI)	12/01/2011	12/01/2012	E.L. DISEASE - POLICY LIMIT	\$	2,000,000
	PRINTION OF OPERATIONS / LOCATIONS / VEHICL				<u> </u>				

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

RE: TRENCHING ON PUBLIC ROADWAY.

CITY OF JERSEY CITY IS INCLUDED AS ADDITIONAL INSURED AS RESPECTS THE GENERAL LIABILITY POLICY WHERE REQUIRED BY WRITTEN CONTRACT WITH THE NAMED INSURED. \$100,000 PER OCCURRENCE SELF INSURED RETENTION APPLIES ONLY TO THE ABOVE GENERAL LIABILITY POLICY.

CERTIFICATE HOLDER	CANCELLATION
CITY OF JERSEY CITY 280 GROVE ST. JERSEY CITY, NJ 07302	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE of Marsh USA Inc.
	Manashi Mukherjee Manashi Mukherjee

G. Annual Notice

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6104/K395 2/12



This notice provides important information regarding your cable television service.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services described in this notice may not apply. Please call us at the local customer service number listed in this notice to speak to one of our customer service representatives for further information.

EQUIPMENT COMPATIBILITY:

TELEVISIONS AND VCR COMPATIBILITY

Many newer television sets and video cassette recorders (VCRs) are labeled "cable ready." Typically, a cable ready television or VCR is one which, when connected directly to cable service, can receive all unscrambled, non-premium channels (premium channels include such channels as HBO and Showtime). Older televisions and VCRs are more likely to be non-cable ready, which means they generally receive only some numbered channels (usually channels 2-13). Even if you have an older television or VCR that was advertised as being "cable ready" or "cable compatible," the equipment may not perform as expected when connected directly to our cable system. This is because there previously were no standards applicable to television set manufacturers governing the reception of cable channels. According to new federal regulations, televisions and VCRs sold in the United States as of July 1997 cannot be called "cable ready" or "cable compatible" unless they comply with the technical requirements adopted by the FCC, including the ability to properly tune cable channels. Existing equipment may need some but not all of these standards, and connecting our cable edirectly to such equipment may cause signal degradation or interference. If you are not sure whether your television or VCR is "cable ready," you should review the equipment manual and instructions, or contact the manufacturer.

If your equipment is not fully cable ready, you can still receive standard cable channels offering non-scrambled or non-encrypted programming by renting or purchasing a single set-top converter without descrambling or decryption capabilities. For a low monthly fee, we rent out to subscribers set-top converters that are compatible with the services you purchase from us. You may also purchase set-top converters at electronic stores or other retail outlets in your area.

COMPATIBILITY OF SET-TOP CONVERTERS AND CABLECARDS

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television, VCR or DVD recorder, it may prevent you from using some of the special features and functions of your television, VCR or DVD recorder. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture in picture," channel review or use other features that necessitate channel selection by the television set, VCR or DVD recorder. Some of these problems may be resolved by the use of A/B switches, signal splitters, and/or other supplemental equipment that can be purchased from Commeast or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues. In order to enable you to utilize special features, which your television and VCR may have, we will make available, upon your request, equipment which will allow for simultaneous reception of two or more scrambled or encrypted signals and for tuning to alternative channels on a pre-programmed schedule. This equipment could include for example, sector converters and multiple descrambler/decoders and/or timers (or if such devices are not available, multiple set-top devices will be provided), and signal bypass switches.

If you plan to purchase cable services that we scramble or encrypt, such as premium, pay-per-view or digital services, you should make sure that any set-top converter, or navigation device or Digital-cable-ready television (which can receive digital cable services using a device that we must provide called a CableCard in place of a converter) that you purchase from a retail outlet is compatible with our system. (Note: CableCards will not support two-way, interactive services such as ON DEMAYD, pay-per-view and the Comeast interactive program guide. Sets capable of supporting two-way services will be available in the future, and Comeast is committed to supporting that technology when it becomes available.)

Upon your request, we will provide you with the necessary technical parameters necessary for any set-top converter rented or acquired from retail outlets to operate with our cable system. If you see advertisements for set-top converters that have descramblers in them, you should understand that these devices may be illegal to use. Because of the need to protect our scrambled services, we will not authorize the use of any converter/descrambler which does not conform to all required signal security specifications. People who use illegal converters/descramblers may be subject to prosecution for theft of cable service. It is unlawful to alter or tamper with any device belonging to a cable operator in order to receive, intercept or assist in receiving or intercepting any communications service offered over a cable system. People who take such actions may be subject to fines or imprisonment.

REMOTE CONTROL UNITS

We rent remote control units to subscribers to access set-top converter features remotely. Currently, we provide subscribers with set-top converters with compatible remote control units. Although we rent remote control units at a nominal fee, subscribers may purchase compatible remotes at local electronic stores or other retail outlets. A representative list of compatible remote control models currently available from local retailers include: Sony RMV402, RCA RCL600WMS, and Philips PHL PMDVRS. A list of additional compatible remotes may be obtained from your local Concast office. Although these remote control units are compatible with the set-top converters that we currently offer, these remotes may not be functional if we change the type of set-top converters we offer to subscribers. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

COMPANY OWNED EQUIPMENT

The set-top converter and all other equipment provided by Comcast in your home to receive Comcast services is solely the property of Comcast. Failure to return any equipment provided by Comcast, including the set-top converter and/or remote control unit upon termination of service will result in replacement charges being applied to your account. The same charges apply if Comcast's equipment is lost, stolen or destroyed. The set-top converter, other equipment and cable wires supplied by Comcast are not assignable or otherwise transferable by you. Repair cost for equipment returned damaged will be estimated and billed accordingly pursuant to V.J.A.C.14:18-3.23. If you are concerned about our charges relative to the above, you may refer the matter to the complaint officer for your municipality designated on the reverse side.

BROADCAST CHANNELS

Please be advised that the following broadcast channels can not be viewed without compatible set-top converter or CableCard: None at this time.

INSTALLATION AND SERVICE POLICIES

Standard installations are generally completed within seven (7) business days. If you initiate a change in the services you receive, you may be subject to the applicable installation or change of service charge. You can obtain additional information about our current services, fees and prices by calling Customer Service at the number for your area listed on the reverse side. A list of our services and charges is provided to our customers annually in a mailing or bill insert.

If you experience a problem with picture or signal quality, you should review your television and/or VCR owner's manual for proper adjustment. If the problem does not clear up, please call the Customer Service number for your area listed on the reverse side and describe the problem to a customer service representative. In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem, you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority listed on the reverse side.

NOTICE OF AVAILABILITY OF CONVERTERS FOR ADDITIONAL OUTLETS

Subscribers who install their own additional receiver connections may not be able to receive all broadcast stations carried on the cable system without additional equipment. For those television sets that are not truly compatible with the cable system, television broadcast stations may not be receivable without additional equipment.

The equipment necessary to receive all broadcast stations carried on the cable system is for (lease) and/or (sale) from your cable company and may be available from retail stores within your community. Instructions for installation of this equipment are also available upon request. Please contact us at 1-800-COMCAST for complete details.

Moving

Before you move, please call us at the local customer service number for your area listed on the reverse side. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

IDENTIFICATION

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

(continued on reverse side)

OTHER SERVICES AND INFORMATION

In addition to our Basic and Value Pac Service, we also offer optional video and audio programming services, including individual premium channels (HBO, Cinemax, Showtime, Starz and The Movie Channel (TMC)) and pay-per-view services which deliver individual movies, sporting events and special events.

We also offer Digital Service packages and High Speed Cable Modem Service in selected service areas where our cable plant has been rebuilt or upgraded. For some optional services you must have a compatible addressable converter or a cable modem. Please call us at 1-800-COMCAST to talk to one of our customer service representatives about our products and services, or go to our Internet website, www.comcast.com to see the latest information on our services.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 1-800-COMCAST to talk to one of our customer service representatives for further information.

OUTAGE CREDIT AVAILABILITY POLICY/LIABILITY OF COMPANY

In accordance with the Regulations of the Office of Cable Television, N.J.A.C. 14:18-3.5, the Company will credit subscribers for outages as follows:

An outage is the total loss of the audio and visual portion of any Service, not caused by the Customer, for which the Customer pays a separate charge and which affects the Company's distribution equipment. For outages lasting six (6) to twenty four (24) hours, the Customer will receive a one day credit, based on the Customer's monthly rate for the affected Service. For outages lasting more than 24 hours, subscriber will receive a redit for each calendar day (or part of a calendar day, if greater than six hours) based upon the subscriber's monthly rate for the affected service, during which such service is unavailable. No credit will be given if restoration of Service within six hours cannot be accomplished due to factors beyond the Company's control, provided that the Company restores the Service within six (6) hours after restoration of the Service becomes practicable. If a loss of Service lasts at least 24 hours and is not the result of an outage, the Company will credit the subscriber for one day of Service for each 24-hour period, based upon the subscriber's monthly rate for the affected Service, during which such Service is unavailable.

EXCEPT AND UNLESS SPECIFICALLY PROVIDED OTHERWISE BY LAW, SUCH CREDIT SHALL BE THE CUSTOMER'S SOLE REMEDY FOR AN INTERRUPTION OF SERVICE. THE CUSTOMER MUST REQUEST SUCH CREDIT BY PHONE OR IN WRITING TO THE COMPANY OR THEIR DESIGNATED COMPLAINT OFFICER WITHIN THIRTY (30) DAYS OF THE OUTAGE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.

SERVICE COMPLAINT PROCEDURES

As a customer, should you have a disputed matter, please call Customer Service at the number for your area listed below or at our toll-free telephone number 1-800-COMCAST which is available 24 hours a day, seven days a week. You can also visit us or write us at your local business office listed below. If the problem cannot first be resolved with Concast, you may take further action through the complaint officer for your municipality designated below. All unresolved complaints should be submitted in writing; you will receive notification of your complain status within 30 days.

To CALL Us Jersey City Area (201) 432-1234

To WRITE To Us

Comcast of Jersey City 2121 Kennedy Boulevard Jersey City, NJ 07305

Comcast P.O. Box 1809 Union, NJ 07083-1809 Attn: Customer Relations

YOUR OFFICIAL MUNICIPAL COMPLAINT OFFICER IS THE OFFICE OF CABLE TELEVISION, NJ BOARD OF PUBLIC UTILITIES

TO REACH THE NJ BOARD OF PUBLIC UTILITIES

NJ Board of Public Ltillities (BPU) Office of Cable Television 44 South Clinton Avenue, 9th Floor Post Office Box 350 Trenton, New Jersey 08625-0350 (800) 624-0331

Concast sincerely hopes that you will give our office the opportunity to satisfy any complaint. It is our goal to provide our customers with the best service possible. Thank you for your continued support.

PREVIEW:

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

CALL BEFORE YOU DIG

New Jersey Law requires you to call 1-800-272-1000 or the abbreviated dialing code 811 three days prior to digging. This prevents damage to cable or underground utility lines.

SENIOR CITIZEN/DISABLED DISCOUNT

A 10% discount on Limited Basic shall apply to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20. (Discount is not available to bulk customer accounts).

NOTICE OF AVAILABILITY OF HEARING IMPAIRED DEVICES

Special devices for the hearing impaired to receive closed-captioned programming may be purchased from and installed by Comcast. For additional information, please call Customer Service at the number for your area listed above. (N.J.A.C. 14:18-3.14(a)2)

"PARENTAL LOCKOUT" FEATURE AVAILABLE ON CONVERTERS

As a Comeast customer, you can "lock-out" selected channels from viewing with a feature on some of our converter boxes. If you would like more information on how to program this feature, or on availability and charges for the converter box, please call Customer Service.

SERVICE TERMINATION NOTICES, DESIGNATION OF 3RD PARTY

In accordance with N.J.S.A. 48:5A-36.1, you have the right to designate a third party to receive a copy of any notice we send to you regarding the disconnection of your Cornecast cable television service. If at any time you wish to designate a third party to receive these notices, you will need to notify us in writing at:

Comcast of Jersey City 2121 Kennedy Boulevard Jersey City, NJ 07305

Your letter must include the following information:

- Your name as it appears on your bill, your address, telephone number and your Concast cable account number:
- The following statement: "I hereby designate <Name of Third Party> to receive a copy of any notice you send to me regarding the disconnection of my Comcast cable television service.";
- The name and mailing address including zip code of the person you are designating;

PLEASE NOTE: Both you and the person that you designate to receive these notices must sign the letter. If your letter is not signed by the person you designate, we cannot send the notices to them. Please allow ten business days from the date we receive your letter to process your request. If at any time you no longer wish us to send the notices to a third party, please notify us in writing at the same address provided above. If you have any questions regarding this notice, please contact us at 1-800-COMCAST.

